

# Vernon County Resource Guide



Produced by the W-2 Children's Services Network

The purpose of this directory is to provide a variety of community resource agencies to better serve the people of Vernon County.



**W-2 Agency**  
**220 S Main Street**  
**Viroqua, WI 54665**  
**Phone 608-433-2768**  
**Fax 608-785-9939**

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**Information regarding local Food Pantries is included on the last page of this guide.**

## CLOTHING

Bethel Butikk Thrift Store  
341 Black River Avenue, Westby  
608-634-3473

The Good Samaritan Thrift Store  
128 Mill Street, Hillsboro  
608-489-3627

Second Time Around  
Monday through Saturday 9:30 am – 5:00 pm  
118 South Main Street, Viroqua  
608-637-7027

Salvation Army Thrift Store  
Monday through Friday 9:00 am – 6:00 pm  
Saturday 9:00 am – 5:00 pm  
728 Copeland Avenue, La Crosse  
608-784-1421

Good Shepherd Lutheran Church Clothes Closet  
504 S Main St, Viroqua  
608-637-3976  
Tuesday and Thursday 1:00pm – 3:00pm

Catholic Charities  
Monday through Thursday 9:00 am – 4:00 pm  
3710 East Avenue South, La Crosse  
608-782-0710

Goodwill  
3954 Mormon Coulee Road, La Crosse - 608-783-2710  
2496 US 14, Richland Center - 608-649-2110  
200 Theater Rd., Onalaska - 608-783-1581

Second Season  
128 North Water Street, Sparta  
608-269-1049

Family Thrift Shop  
120 South Main Street, Richland Center  
608-647-6180

Women's Clothes Closet  
612 Division St, La Crosse

608-782-3468

Monday 9:00 am – 1:00 pm

Tuesday 2:00 pm – 6:00 pm

Saturday 9:00 am – 1:00 pm

## COUNSELING

Catholic Charities

3710 East Ave. S. La Crosse

608-782-0710

www.cclse.org

Consumer Credit Counseling Service of La Crosse

505 King Street, Suite 212 La Crosse

608-784-8380

www.cccsonline.org

### **Mental Health:**

Family & Children's Center – Viroqua – 608-637-7052

Psychiatric Associates Counseling Center, LLC-Viroqua - 608-637-2511

Vernon County Department of Human Services-Viroqua - 608-637-5210

Ocooch Counseling – Viroqua - 608-638-0005

### **Domestic Abuse:**

Family & Children's Center – Viroqua – 608-637-7052

Vernon County Domestic Abuse Program - 608-637-7052

Provides counseling for: Individual counseling, women's support group, children's advocate services, legal and medical counseling and advocacy, and assistance with emergency shelter

## CRISIS SERVICES AND PROGRAMS

### **In an Emergency Dial 911**

Vernon County Sheriff	608-637-2123
Vernon County Emergency Management	608-637-5266
Vernon County Health Department	608-637-5251
Vernon County Human Services	608-637-5210
Vernon County Crime-Stoppers	608-637-8477
Vernon Communications	608-634-3136
Vernon Memorial Hospital	608-637-2101
St. Joseph's Hospital	608-489-2211
Wisconsin Road Condition Information	511
National Runaway Switchboard	800-786-2929

National Child Abuse Hotline	800-422-4453
National Domestic Violence Hotline	800-799-7233
Center for Missing & Exploited Children	800-843-5678
National Poison Control Center	800-222-1222
National Drug Abuse Hotline	866-874-4553

New Horizons Domestic Abuse Shelter  
<http://www.nhagainstabuse.org/>  
1-888-231-0066

Couleecap, Inc.  
608-782-4877  
210 Melby St. Westby

Catholic Charities  
<https://cclse.org/>  
104 E Blackhawk Ave. Prairie de Chien  
608-326-1616

Salvation Army  
<https://centralusa.salvationarmy.org/lacrosse/>  
223 8<sup>th</sup> Street North, La Crosse - 608-782-6126

Passages  
24-Hour Crisis Line for victims of domestic violence and/or sexual assault – 800-236-4325  
Domestic Violence and Sexual Assault Hotline – 608-647-6317

Great Rivers 2-1-1  
800-362-8255

\*\*\*Information & referral for food, housing, employment, health care, and other assistances

## **EDUCATION**

University of Wisconsin-La Crosse  
La Crosse - 608-785-8000  
<http://www.uwlax.edu>

Viterbo University  
La Crosse - 608-796-3000  
<https://www.viterbo.edu/>

Western Technical College Locations  
Viroqua - 608-637-2612  
La Crosse - 608-785-9200  
Black River Falls - 715-284-2253  
Mauston - 608-847-7364

<http://www.westerntc.edu>

**LIBRARIES:**

Bekkum Memorial Library  
Westby - 608-634-4419

De Soto Public Library  
De Soto - 608-648-3593

Hillsboro Public Library  
Hillsboro - 608-489-2192

Knutson Memorial Library  
Coon Valley - 608-452-3757

Lawton Memorial Library  
La Farge - 608-625-2015

McIntosh Memorial Library  
Viroqua - 608-637-7151

Ontario Public Library  
Ontario - 608-337-4651

Readstown Public Library  
Readstown - 608-629-5465

**EMPLOYMENT ASSISTANCE**

Employment Partnership  
Viroqua - 608-606-1910

Vernon Area Rehabilitation Center (VARC)  
Viroqua - 608-637-3934  
<http://www.varcinc.com>

Wisconsin Division of Vocational Rehabilitation (DVR)  
Viroqua - 608-637-6872 or 855-332-9133  
<http://www.dwd.wisconsin.gov/dvr>

Workforce Connections, Inc.  
Viroqua - 608-433-2768 or 1-800-742-5627

Experience Works, Inc.

LaCrosse - 608-789-5623  
<http://www.experienceworks.org>

Independent Living Resources (ILR)  
La Crosse - 608-787-1111 or 1-888-474-5745  
<http://www.ilresources.org>

Aptiv  
La Crosse - 608-784-9450  
Viroqua Office: 608-638-1234  
<https://www.aptiv.org/>

Couleecap  
Westby - 608-782-4877  
[www.couleecap.org](http://www.couleecap.org)

Workforce Development - 608-266-3131  
<https://www.dwd.wisconsin.gov/>

Worker's Compensation/Unemployment  
<https://dwd.wisconsin.gov/ui/>

### **STAFFING AGENCIES:**

Referral Staffing Solutions  
Sparta – 608-487-9470

ABR Employment Services  
La Crosse – 608-782-9700  
Sparta – 608-269-0542

Olsten Staffing Services  
La Crosse - 608-782-1100

Express Employment  
La Crosse - 608-779-4252

### **GOVERNMENT OFFICES**

Vernon County Health Department  
Viroqua - 608-637-5251

Vernon County Department of Human Services  
Viroqua - 608-637-5210

Department of Transportation, Division of Motor Vehicles, Driver Licensing & Testing  
<https://wisconsin.gov/Pages/home.aspx>

Unemployment Compensation

1-800-822-5246

<http://www.dwd.state.wi.us/ui/>

\*\*\*ALL unemployment claims taken over the phone or online, NO LOCAL OFFICE

Social Security Administration

La Crosse - 608-784-5605 or 1-800-772-1213

<http://www.ssa.gov>

## HEALTHCARE SERVICES

**FREE** assistance is available from Healthcare Navigators at Workforce Connections, Inc. Navigators provide unbiased assistance to individuals and families that need affordable health insurance coverage. We help you to look at your options and consider factors that are important to you in choosing coverage that works for you. Call 608-790-8136, or 1-800-742-5627. Also see information at [www.workforceconnections.org](http://www.workforceconnections.org) – Click programs from the top menu, then click healthcare.

### FREE HEALTHCARE:

St. Clare Health Mission

<http://www.stclarehealthmission.org>

916 Ferry Street, La Crosse - 608-519-4633

### HOSPITALS:

Vernon Memorial Healthcare

507 S Main Street, Viroqua - 608-637-2101

<http://www.vmh.org>

Gundersen St. Joseph's Hospital

400 Water Avenue, Hillsboro - 608-489-8000

<http://www.stjhealthcare.org>

Mayo Clinic Health System

700 West Avenue South, La Crosse - 608-785-0940 or TTY 608-785-1161

<http://mayoclinichealthsystem.org/>

Gundersen Health System

1900 South Avenue, La Crosse - 608-782-7300 or TTY 608-782-3784

<http://www.gundersenhealth.org/>

Crossing Rivers Health

37868 US Hwy 18, Prairie du Chien - 608-357-2000



<https://www.crossingrivers.org/>

Richland Hospital, Inc.  
333 East 2<sup>nd</sup> Street, Richland Center - 608-647-6321  
<http://www.richlandhospital.com>

SSM Health St. Clare Hospital  
707 14<sup>th</sup> Street, Baraboo – 608-356-1400  
<https://www.ssmhealth.com/locations/st-clare-hospital-baraboo>

UW Hospitals and Clinics  
600 Highland Avenue, Madison - 608-263-6400 or 1-800-323-8942  
<http://www.uwhealth.org>

Tomah Health  
501 Gopher Drive, Tomah - 608-372-2181  
<https://www.tomahhealth.org/>

#### **CLINICS:**

Scenic Bluffs Community Health Center  
<http://www.scenicbluffs.org>  
Cashton – 608-654-5100  
Norwalk – 608-823-7853

Viola Health Services and Osteoporosis Center  
338 North Commercial Avenue, Viola – 608-627-1407

Mayo Clinic Health System  
<http://mayoclinichealthsystem.org/>  
La Crosse – 608-785-0940  
Prairie du Chien – 608-326-0808  
Sparta – 608-269-2132  
Tomah - 608-372-5951

Gundersen Health System  
<http://www.gundersenhealth.org/>  
Viroqua – 608-637-3195  
Hillsboro - 608-489-8280  
Prairie du Chien - 608-326-6466  
Sparta - 608-269-6731  
Tomah - 608-372-4111

Gundersen St. Joseph's  
<http://www.stjhealthcare.org>  
Hillsboro – 608-489-8000

Bland Clinic-VMH in Westby Westby - 608-634-3126

Hirsch Clinic-VMH in Viroqua - 608-637-3174

Kickapoo Valley Medical Clinich – VHM in Soldiers Grove - 608-624-5203

La Farge - 608-625-2494

### **HOUSING ASSISTANCE**

Couleecap

210 Melby St., Westby – 608-782-4870

Workforce Connections, Inc.

220 South Main Street, Viroqua - 608-433-2768

Bethel Butikk

341 Black River Avenue, Westby - 608-634-3473

Viroqua Housing Authority

200 Park View CT, Viroqua - 608-637-2626

Bethel Home and Services, Inc.

<http://www.bethelhome.org>

Birchwood Independent Living Duplexes; Viroqua - 608-637-2171

Bethel Village Apartments; Cashton - 608-654-7600

Coulee View Apartments; Coon Valley - 608-452-3170 or 608-637-6323

Linton Village Apartments

700 Linton Street, Viroqua – 608-637-8445

Terra View Apartments

305/311 Chase Street, Viroqua - 608-987-2900

Broadway Court Apartments

312 W Broadway St, Viroqua – 608-637-8425

Halvorsen Apartments

211 Milwaukee Street, Westby – 608-634-3868

Westby Housing Authority

503 South Main Street, Westby – 608-634-4810

Nordic Village Homes  
109 Nordic Dr #1 Westby – 608-269-1002

Hillcrest Apartments  
406 Park Street, Ontario – 608-783-5701  
City Square Apartments  
331 Mechanic St, Hillsboro - 800-944-4866

Hills Manor Apartments  
118 Madison St. Hillsboro - 608-489-2516

Parkview Apartments  
739 Hill Avenue, Hillsboro - 608-489-2516

Hometown Village Apartments  
315 North Gold Street, La Farge - 608-326-2854

Village of La Farge Housing  
105 West Main Street, La Farge – 608-625-4422

Pine lawn Apartments  
415 North Gold Street, La Farge – 920-478-2934

Ridgeview Commons  
240 West Exchange St, Viola – 608-647-2525

Valley Apartments  
350 Elm Street, Stoddard – 608-822-7368

Valley View Apartments  
520 North 4<sup>th</sup> Street, Readstown – 608-629-5099

Richland Housing Authority  
Richland Center – 608-647-3214

Richland Center Housing Authority  
701 West Seminary Street, Richland Center – 608-647-4877

Monroe Housing Authority  
1108 West Wisconsin Street, Sparta – 608-269-5017

La Crosse County Housing Authority  
615 Plainview Road, La Crosse – 608-781-5365

La Crosse Housing Authority  
1307 Badger Street, La Crosse – 608-782-2264

Boscobel Housing Authority  
213 Wisconsin Avenue, Boscobel – 608-375-4228

Ho-Chunk Housing Authority  
1116 East Monowau Street, Tomah – 608-374-1245

Camp Douglas Housing  
789 Nelson Valley Road, Camp Douglas – 608-427-3701

Mauston Housing Authority  
208 West Monroe Street, Mauston – 608-847-4379

Juneau County Housing Authority  
717 East State Street, Mauston - 608-847-7309

### **NUTRITIONAL PROGRAMS**

WIC Program  
Viroqua - 608-637-5260

Food Share Program  
Western Region for Economic Assistance (WREA)  
<https://access.wisconsin.gov>  
1-888-627-0430

Vernon County Human Services Department- Economic Support  
318 Fairlane Drive, Suite 100, Viroqua – 608-637-5210  
<http://www.vernoncounty.org>

### **TELEPHONE ASSISTANCE**

Lifeline/Link-up Program  
Lifeline: Provides discounts on basic monthly telephone service, up to \$10.00 per month.  
Link-up: Assists with the initial installation fee or activation fee for telephone service.  
\*\*Contact your local telephone company or cell phone provider for additional eligibility information.  
<http://lifelinesupport.org>

Safelink Wireless Cell Phone Program  
Issues a free cell phone with free minutes each month to low income households. People who qualify either already participate in a government assistance program or meet the income guidelines for eligibility. 1-800-977-3768 [www.safelinkwireless.com](http://www.safelinkwireless.com)

Telecommunications Equipment Purchase and Assistance Plans

TEPP- assists individuals that are hard of hearing, deaf/severely hard of hearing, speech impaired, mobility/motion impaired, deaf with low vision or deaf and blind to obtain equipment for basic phone service

TAP- a program for those who are deaf or severely hard of hearing in a low-income household to pay the TEPP co-payment if you qualify. Voice 608-231-3305 - TTY 1-800-251-8345

### **TRANSPORTATION ASSISTANCE**

Couleecap, Inc.

210 Melby St. Westby 608-782-4877

[www.couleecap.org](http://www.couleecap.org)

Bethel Butikk

341 Black River Avenue, Westby

608-634-3473

Running Inc. Transit Services

318 WDecker Street, Viroqua – 608-637-2599

<http://www.runninginc.net>

(Available 7 days a week for taxi ride)

Vernon County Unit on Aging

402 Courthouse Square, Viroqua – 608-637-5201

[https://www.vernoncounty.org/departments/department\\_of\\_human\\_services/aging\\_and\\_disability\\_department/index.php](https://www.vernoncounty.org/departments/department_of_human_services/aging_and_disability_department/index.php)

Mini-Bus Program (through the ADRC)

402 Courthouse Square, Viroqua – 608-637-5201

(Transportation on a scheduled basis, Monday thru Friday 8:30am-4:30pm)

Vernon County Volunteer Driver Escort Service Program (through ADRC)

402 Courthouse Square, Viroqua – 608-637-5201

S.M.R.T (Scenic Mississippi Regional Transit)

877-444-6543

<http://ridesmrt.com/>

### **MEDICAL TRANSPORTATION:**

\*\*\*The following services are available to people with an active Medical Assistance card going to medical services.

Abby Vans – 800-236-8438

Access Medical Transit/Top Hat, Inc.

226 Hood Street, La Crosse – 608-782-4200

Gundersen Lutheran Coulee Trails  
126 ½ West Jefferson Street, Viroqua - 608-637-8884

At one time or another everyone needs help or an answer to what seems like a simple question. The Resource Guide is designed to link peoples' questions or problems to the agency or organization best able to provide the needed assistance.

The listings in this brochure are by no means inclusive of all of the services in the Vernon County area.

We believe that consumers are in the best position to evaluate and choose resources appropriate to their needs.

### **Vernon County Food Pantries**

**Bethel Butikk Food Pantry** 341 Black River Avenue, Westby - 608-634-3473 Monday, Wednesday, Thursday, Friday 10:00 am-4:00pm Tuesday 10:00am-6:00pm; First Saturday of the Month 9:00am-12:00pm <http://www.westbybethelbutikk.com>

**The Good Samaritan Food Pantry** 128 Mill Street, Hillsboro – 608-489-3627 Thursday's 1:00pm-4:00pm

**Living Faith Church** 209 Sands Road, Viroqua 608-637-7410 or 608-606-1310 Phone: (608) 637-7470 (Church) (608) 637-7410 (Pantry) Hours: Monday 1-3, Wednesday 10-6

Area covered: Township of Webster, Viroqua, Franklin, Jefferson, Harmony, Kickapoo, Village of Readstown, Viola, and City of Viroqua.

**New Hope Food Pantry** (New Hope United Methodist Church) E2286 State Hwy 82, De Soto – 608-648-2528 By application. Available at <http://driftlessministry.org/newhopefoodpantry/>

**Stoddard Community Food Pantry** (St Matthews Lutheran Church) 303 North Main Street, Stoddard -608-689-2122 1<sup>st</sup>, 2<sup>nd</sup>, and 3<sup>rd</sup> Tuesday. 2:30-5:30. Will need to fill out simple one-page registration

**Viola United Methodist Church** 106 West Wisconsin St. Viola - 608-627-1910 call with questions Tuesday-Friday 9:00-11:00