

Trempealeau County Resource Guide



Produced by the W-2 Children's Services Network

The purpose of this directory is to provide a variety of community resource agencies to better serve the people of Trempealeau & Buffalo County.



W-2 Agency
36084 Walnut Street
Independence, WI 54747
Phone 608-790-2380
Fax 608-785-9939

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Information regarding local Food Pantries is included on the last page of this guide.

ABUSE

911

Call immediately if you feel someone is in immediate, serious, or life-threatening danger

Child Abuse & Neglect

Trempealeau County - 715-538-2311 ext. 290

New Horizons Shelter and Outreach Centers

La Crosse - 608-791-2610

Whitehall - 715-538-2810

Crisis Line – 1-800-706-8586

Domestic Abuse

Bolton Refuge House - 715-333-2350

Bolton Refuge House 24-hour hotline - 1-855-526-5866

New Horizons Shelter and Women's Centers

La Crosse - 608-791-2610

ALCOHOL AND OTHER DRUG ABUSE SERVICES

Franciscan Skemp Behavioral Health

Arcadia - 608-323-7775

La Crosse - 608-791-9730

Gunderson Lutheran Hospital Counseling Services

La Crosse - 608-791-3939 or 1-800-362-9567

Whitehall - 715-538-2383 or 1-800-775-0516

L.E. Phillips Treatment Center

Chippewa Falls - 715-723-5585

Luther Hospital

Eau Claire - 715-839-3070 or 715-839-3585

Unified Board

Whitehall - 715-538-2311 ext. 272

AGING

Aging & Disability Resource Center of Western Wisconsin

Whitehall - 1-800-500-3910

Aging and Disability Resource Center of Buffalo and Pepin Counties

1-866-578-2372 or <http://www.adrc-bcp.com>

Alzheimer's Association - Riverland Chapter

La Crosse - 1-800-797-1656

Alzheimer's Association - Indianhead Chapter
Eau Claire - 1-800-499-7050

Senior Services - 715-538-2311 or 1-877-538-2311 ext. 250

Social Security Administration
Social Security Administration Eau Claire - 1-800-815-2924
Social Security Administration La Crosse - 1-800-772-1213

BUDGETING

Catholic Charities Consumer Credit
La Crosse - 608-782-0710 or 1-888-212-4357

Consumer Credit Counseling
Eau Claire - 715-834-8500

University Extension
Whitehall - 715-538-2311 ext. 206

Advocacy Programs of Family Service Association of Sheboygan, Inc
La Crosse – 608-784-8380

CHILD CARE

Child Care Assistance
Western Region for Economic Assistance (WREA)
<https://access.wisconsin.gov>
1-888-627-0430

Child Care Resource & Referral Service
Child Care intake appt - 1-888-627-0430

Trempealeau CO Authorization and Certification
Denise Dunlavy - 715-538-1870

YoungStar Child Care Search
<https://dcf.wisconsin.gov/youngstar>

CLOTHING

Catholic Charities
Eau Claire - 715-832-6644
La Crosse - 608-782-0710

Women's Clothes Closet
La Crosse - 608-784-5745

Catholic Charities: Men's Clothes Closet
La Crosse - 608-782-0710

Cents and Sensibility
Independence - 715-985-2391 or 1-800-782-1063

Arcadia Mission - 608-323-7116

COUNSELING

Center for Effective Living Ltd.
La Crosse - 608-782-5775

Country Counseling Clinic
Whitehall - 715-538-4103

Family Solutions
La Crosse - 608-687-7027

Franciscan Skemp Behavioral Health
Arcadia - 608-323-7775
La Crosse - 608-791-9730 or 1-800-362-5454

Gundersen Hospital Counseling Services
La Crosse - 608-791-3939 or 1-800-362-9567
Whitehall - 715-538-2383

Luther Hospital
Eau Claire - 715-839-3070 or 715-839-3585

Triniteam
Eau Claire - 715-836-8106

CRISIS PROGRAMS & SERVICES

In an emergency-Dial 911

AMBULANCE SERVICES:

Arcadia - 608-323-3341
Osseo - 715-597-3737
Whitehall - 715-538-4307
Tri-State Ambulance - 608-784-4997
24 Hour Crisis Line - 1-800-231-0066
Information, Referral & Crisis Line 2-1-1 - 800-362-8255
Suicide Hotline - 800-273-8255

DISABILITY SERVICES

Trempealeau County Aging & Disability Resource Center of Western Wisconsin

1-800-273-2001 or http://www.tremplocounty.com/tchome/aging_disability_resource_center/

Division of Vocational Rehabilitation (DVR)
La Crosse - 608-785-9500

Independent Living Resources
La Crosse - 608-787-1111

ORC Industries, Inc.
La Crosse - 608-781-7727
Arcadia – 608-323-2101

Social Security Administration
Eau Claire - 1-800-815-2924
La Crosse - 1-800-772-1213

Wisconsin Council on Children & Families
(Helps families caring for a disabled family member)
Madison - 608-284-0580 or 1-888-400-8455

Trempealeau County Health Care Center
Whitehall - 715-538-4312

DISASTER SERVICES

American Red Cross
La Crosse - 608-784-2102
Eau Claire - 715-835-4020

Emergency Government
Whitehall - 715-538-2311 ext. 215

Salvation Army
Whitehall - 715-538-2311 ext. 290

ECONOMIC SUPPORTS

Great Rivers 211 – provides free, confidential community information, referrals and crisis line services 24 hours a day. Dial 2-1-1 or (800) 362-8255

Food Share Program Western Region for Economic Assistance (WREA)

Call or go online to apply, renew, make changes, ask questions, and make appointments about:

- FoodShare
- BadgerCare Plus

- Medical Assistance
- Child Care Benefits

Online: <https://access.wisconsin.gov>

Phone: 1-888-627-0430

Fax proof/verifications: 1-855-293-1822

Call center hours:

Mon/Tues/Thur/Fri: 9:00-4:00

Wednesday 10:00-4:00

EDUCATION

Western Technical College
Independence - 715-985-3392

Coulee Region Literacy Council
<http://www.couleeregionliteracycouncil.com/>
608-789-4752

Chippewa Valley Technical College
Eau Claire - 715-833-6200 or 800-547-CVTC

Division of Vocational Rehabilitation (DVR)
La Crosse - 608-785-9496

Workforce Connections, Inc.
Independence – 608-790-2380
La Crosse - 800-742-JOBS

Educational Opportunity Center, EOC
Eau Claire - 800-335-3113

EMPLOYMENT SERVICE PROGRAMS

Workforce Connections, Inc.
Independence – 607-790-2380
La Crosse - 800-742-JOBS

Job Service
La Crosse - 608-789-5637
Eau Claire -715-836-2901

Western Dairyland EOC, Inc.
Independence - 800-782-1063

Western Technical College

Independence - 715-985-3392
La Crosse - 608-785-9200

Division of Vocational Rehabilitation (DVR)
La Crosse - 608-785-9496

FAMILY & CHILDREN'S RESOURCES

Big Brothers Big Sisters of Trempealeau County
Trempealeau County - 715-985-2555

Western Dairyland Head Start
Independence - 715-985-2391 or 1-800-782-1063 ext. 252

HEALTH CARE

FREE assistance is available from Healthcare Navigators at Workforce Connections, Inc. Navigators provide unbiased assistance to individuals and families that need affordable health insurance coverage. We help you to look at your options, and consider factors that are important to you in choosing coverage that works for you. Call 608-790-8136, or 1-800-742-5627. Also see information at www.workforceconnections.org – Click programs from the top menu, then click healthcare.

Chippewa Valley Free Clinic
Eau Claire - 715-839-8477

Gundersen Health System
Blair - 608-989-2505
Whitehall - 715-538-4355
La Crosse - 608-785-0530

Mayo Clinic Health System
Arcadia - 608-323-3373
La Crosse - 608-785-0940
Eau Claire - 715-838-3311
Osseo - 715-597-3121

HSHS Sacred Heart Hospital
Eau Claire - 715-839-4121

St. Claire Health Mission
La Crosse - 608-791-9546

St. Claire Health Mission
La Crosse - 608-791-9546

Tri-County Memorial Hospital
Whitehall - 715-538-4361

Trempealeau County Nurse's Office

Whitehall - .715-538-2311 ext. 220

Western Dairyland Family Planning
Whitehall - 715-538-2306 or 1-800-472-3566

FREE OR REDUCED HEALTHCARE

Chippewa Valley Free Clinic
Eau Claire - 715-839-8477
<http://www.cvfreeclinic.org>

Family Health Center of Marshfield, Inc.
Marshfield - 715-221-9515 or 1-800-942-5420

Family Health/La Clinica
Wautoma - 920-787-5514

Western Dairyland EOC, Inc.
Women's Health Center
Black River Falls - 715-284-8329 or 1-877-284-8329
<http://www.westerndairyland.org>

LOW COST OR FREE DENTAL CLINICS

Chippewa Falls Dental Center
Chippewa Falls - 800-782-8581 Ext 92000

Family Health Center of Marshfield, Inc. -Black River Falls Dental Center
Black River Falls - 715-670-0400

Marshfield Clinic Neillsville Dental Center
Neillsville - 715-743-1900

Chippewa Valley Technical College Dental Clinic
Eau Claire - 715-833-6370

HOUSING

Hope Gospel Mission (homeless men only)
Eau Claire - 715-552-5566

Housing Authority
Whitehall - 715-538-2274

National Center for Homeless Resource Center
1-800-308-2145

Tenant Resource Center
Madison - 608-257-0006

Western Dairyland Homeless Shelter
Independence - 715-985-2391 ext. 220

Salvation Army Homeless Shelters
Eau Claire - 715-834-1224
La Crosse - 608-782-6126

Rural Development
Black River Falls - 715-284-4515

Catholic Charities - 1-888-212-4357 or 608-782-0710
Consumer Credit Counseling Services
La Crosse – 608-784-8030
helpnow@cccsonline.org

Sleep in Heavenly Peace
(Provides beds and supplies so children ages 3-17 are not without or sharing)
Larry Guthrie - 715 983 5602 - lguthrie@tcc.coop

LEGAL SERVICES

Lawyer Referral & Information Service
Madison- 1-800-362-9082

Trempealeau County District Attorney
Whitehall - 715-538-2311 ext. 278

NUTRITIONAL PROGRAMS

WIC Program
Trempealeau County-Whitehall - 715-538-2311 ext. 233

Food Share Program
Western Region for Economic Assistance (WREA)
<https://access.wisconsin.gov>
1-888-627-0430

Salvation Army
Whitehall - 715-538-2311 ext. 290

TELEPHONE ASSISTANCE

Lifeline/Link-up Program
Lifeline: Provides discounts on basic monthly telephone service, up to \$10.00 per month.
Link-up: Assists with the initial installation fee or activation fee for telephone service.
**Contact your local telephone company or cell phone provider for additional eligibility information.
<http://lifelinesupport.org>

Safelink Wireless Cell Phone Program

Issues a free cell phone with free minutes each month to low income households. People who qualify either already participate in a government assistance program or meet the income guidelines for eligibility. 1-800-977-3768 www.safelinkwireless.com

Telecommunications Equipment Purchase and Assistance Plans

TEPP- assists individuals that are hard of hearing, deaf/severely hard of hearing, speech impaired, mobility/motion impaired, deaf with low vision or deaf and blind to obtain equipment for basic phone service

TAP- a program for those who are deaf or severely hard of hearing in a low-income household to pay the TEPP co-payment if you qualify. Voice 608-231-3305 - TTY 1-800-251-8345

TRANSPORTATION

Atlas Medical Transportation

Blair - 608-989-9703 or 1-800-261-9699

Access Medical Transit

La Crosse - 608-782-4200 or 1-800-658-9054

Tender Care-Eau Claire - 1-800-498-2050

Senior Services of Trempealeau County

Whitehall - 715-538-2311 ext. 250

WORK 'n WHEELS

Independence - 715-985-2391 ext. 1217

Coulee Wheels – 608-784-8380

At one time or another everyone needs help or an answer to what seems like a simple question. The Resource Guide is designed to link peoples' questions or problems to the agency or organization best able to provide the needed assistance.

The listings in this brochure are by no means inclusive of all of the services in the Trempealeau and Buffalo Counties area.

We believe that consumers are in the best position to evaluate and choose resources appropriate to their needs.

Trempealeau County Food Pantries

Salvation Army Whitehall - 715-538-2311 ext. 290

Senior Services Nutrition Program Whitehall - 715-538-2311 or 1-877-538-2311 ext. 250

Whitehall Food Pantry, 36197 Main St Whitehall, WI 5477. 715-538-4997. Last Wednesday of the month 11:30 to 1 p.m. Whitehall School District. Food Distribution Between Pigeon Falls and Whitehall W15822 Simonson Rd, Whitehall WI 54773. Pastor Allen: 715-896-0604 Greg: 608-863-0423. \$10 donation 1st and 3rd Thursday 10-12 p.m. 2nd, 4th and 5th Thursday 4-6 p.m. No income limits.

Trempealeau County Community Cupboard & TEFAP Commodity Distribution in Strum 715-695-3511. Trempealeau County Care Center W20410 State Road 121 Whitehall, WI 54773. 715-836-7511 Ext 1188, 3rd Saturday, 2-5 p.m.
OLPH Mission Food Pantry Arcadia – 608-323-7116 411 S Washington St. Arcadia WI 54612
By appointment- please call.

Arcadia CommUNITY Mobil Pantry 608-323-7116 N29280 Loesel Ln, Arcadia, WI 54612. 4th Thursday Doors open at 2:30 Food is handed out at 3:30

Blair Food Pantry 608-989-2818 126 S. Peterson Ave. Blair WI 54616 2nd Friday, 10 a.m.-12 p.m. 4th Thursday 4-6 p.m. Open to anyone with a Blair or Ettrick address.

Ettrick Community Dinner, Living Hope Lutheran Church, 15630 E 4th St, Ettrick 608-525-3454
Come For Supper is on the 3rd Sunday evening of the month from 5-6:30 p.m.

G E T Community Food Pantry, Galesville (First Presbyterian Church) - 608-582-2991. First Presbyterian Church 20237 West Ridge Ave Galesville 608-582-299. All Wednesdays 9:30-11:30 a.m. also the last Wednesday of month there are evening hours 5:30-7 p.m.

Independence (City Hall) Food Pantry - 23688 Adams St Independence 715-985-3055 Monday-Thursday 8-4:30 Closed 12:20 to 1:30

Tri-County Osseo Food Pantry- 715-597-3213. 50965 Industrial Road • Osseo 3rd Saturday of every month 10-11 a.m.

Table of Friendship Community Meal 50351 Harmony St, Osseo. 715-597-3213 2nd Wed of the month 5-6 PM.

Ruby's Pantry in Osseo, United Church of Christ Osseo, WI corner of Hwy 10 and Main St. Osseo WI 54758. 715-597-2485. 2nd Tuesday of each month 4:30-6 p.m. \$20 Cash donation. Preregister online at rubyspantry.org

Strum Area Food Pantry, Immanuel Lutheran Church 109 Elm St Strum WI 54770 715-695-3511 Strum Food Pantry 1st Tuesday of each month 9-11 a.m.