

Trempealeau and Buffalo County Resource Guide



Produced by the W-2 Children's Services Network

The purpose of this directory is to provide a variety of community resource agencies to better serve the people of Trempealeau & Buffalo County.



W-2 Agency
36084 Walnut Street
Independence, WI 54747
Phone 608-790-2380
Fax 608-785-9939

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ABUSE

911

Call immediately if you feel someone is in immediate, serious, or life-threatening danger

Child Abuse & Neglect

Trempealeau County - 715-538-2311 ext. 290

Buffalo County – 608-685-4412

Elder Abuse & Neglect Buffalo County – 608- 685-4412

Buffalo County Outreach

Alma - 608-685-2424

New Horizons Shelter and Outreach Centers

Alma - 608-685-2424 or 1-800-252-4357

La Crosse - 608-791-2610

Whitehall - 715-538-2810

Crisis Line – 1-800-706-8586

Domestic Abuse

Bolton Refuge House - 715-333-2350

Bolton Refuge House 24-hour hotline - 1-855-526-5866

New Horizons Shelter and Women’s Centers

La Crosse - 608-791-2610

ALCOHOL AND OTHER DRUG ABUSE SERVICES

Buffalo County - Health and Human Services

Alma - 608-685-4412

Franciscan Skemp Behavioral Health

Arcadia - 608-323-7775

La Crosse - 608-791-9730

Gunderson Lutheran Hospital Counseling Services

La Crosse - 608-791-3939 or 1-800-362-9567

Whitehall - 715-538-2383 or 1-800-775-0516

Hiawatha Valley Mental Health Services

Winona - 507-454-4341

Wabasha - 651-565-2234 or 1-800-657-6777

L.E. Phillips Treatment Center

Chippewa Falls - 715-723-5585

Luther Hospital

Eau Claire - 715-839-3070 or 715-839-3585

Unified Board
Whitehall - 715-538-2311 ext. 272

AGING

Aging & Disability Resource Center of Western Wisconsin
Whitehall - 1-800-500-3910

Aging and Disability Resource Center of Buffalo and Pepin Counties
1-866-578-2372 or <http://www.adrc-bcp.com>

Alzheimer's Association - Riverland Chapter
La Crosse - 1-800-797-1656

Alzheimer's Association - Indianhead Chapter
Eau Claire - 1-800-499-7050

Senior Services - 715-538-2311 or 1-877-538-2311 ext. 250

Social Security Administration
Social Security Administration Eau Claire - 1-800-815-2924
Social Security Administration La Crosse - 1-800-772-1213

BUDGETING

Catholic Charities Consumer Credit
La Crosse - 608-782-0710 or 1-888-212-4357

Consumer Credit Counseling
Eau Claire - 715-834-8500

University Extension-
Trempealeau County Whitehall - 715-538-2311 ext. 206
Buffalo County Alma - 608-685-6256

Advocacy Programs of Family Service Association of Sheboygan, Inc
La Crosse – 608-784-8380

CHILD CARE

Child Care Resource & Referral Service
Eau Claire - 800-782-1880

Child Care Assistance
Western Region for Economic Assistance (WREA)
<https://access.wisconsin.gov>
1-888-627-0430
Child Care Resource & Referral Service

Child Care intake apt - 1-888-627-0430

Buffalo CO authorization and certification
North of HWY 35 - 715-672-8941
South of HWY 35 - 715-538-1870

Trempealeau CO authorization and certification
Denise Dunlavy - 715-538-1870

CLOTHING

Western Dairyland Clothing Center
Independence - 715-985-2391 or 1-800-782-1063

Catholic Charities
Eau Claire - 715-832-6644
La Crosse - 608-782-0710

Hope Bargain Center
Mondovi - 715-598-4778

Women's Clothes Closet
La Crosse - 608-784-5745

Catholic Charities: Men's Clothes Closet
La Crosse - 608-782-0710

Cents and Sensibility
Independence - 715-985-2391 or 1-800-782-1063

YE Old School Shoppe
Buffalo City - 608-248-2691

Arcadia Mission - 608-323-7116

COUNSELING

Buffalo County Outreach
Alma - 608-682-2424

Center for Effective Living Ltd.
La Crosse - 608-782-5775

Country Counseling Clinic
Whitehall - 715-538-4103

Family Solutions

La Crosse - 608-687-7027

Franciscan Skemp Behavioral Health

Arcadia - 608-323-7775

La Crosse - 608-791-9730 or 1-800-362-5454

Gundersen Hospital Counseling Services

La Crosse - 608-791-3939 or 1-800-362-9567

Whitehall - 715-538-2383

Hiawatha Valley Mental Health

Winona - 507-454-4341

Wabasha - 651-565-2234

Toll Free - 1-800-657-6777

Luther Hospital

Eau Claire - 715-839-3070 or 715-839-3585

Marriage and Family Health Services

Mondovi - 715-926-5886

Durand - 715-672-8585

Triniteam

Eau Claire - 715-836-8106

CRISIS PROGRAMS & SERVICES

In an emergency-Dial 911

AMBULANCE SERVICES:

Arcadia - 608-323-3341

Mondovi - 715-926-4445

Osseo - 715-597-3737

Whitehall - 715-538-4307

Tri-State Ambulance - 608-784-4997

24 Hour Crisis Line - 1-800-231-0066

Information, Referral & Crisis Line 2-1-1 - 800-362-8255

Suicide Hotline - 800-273-8255

DISABILITY SERVICES

Trempealeau County Aging & Disability Resource Center of Western Wisconsin

1-800-273-2001 or http://www.tremplocounty.com/tchome/aging_disability_resource_center/

Aging and Disability Resource Center of Buffalo and Pepin Counties

1-866-578-2372 or <http://www.adrc-bcp.com>

Division of Vocational Rehabilitation (DVR)

La Crosse - 608-785-9500

Independent Living Resources
La Crosse - 608-787-1111

ORC Industries, Inc.
La Crosse - 608-781-7727
Arcadia – 608-323-2101

Riverfront, Inc.
Mondovi – 715-926-3987
Alma – 608-685-3350
La Crosse - 608-784-9450

Social Security Administration
Eau Claire - 1-800-815-2924
La Crosse - 1-800-772-1213

Wisconsin Council on Children & Families
(Helps families caring for a disabled family member)
Madison - 608-284-0580 or 1-888-400-8455

Trempealeau County Health Care Center
Whitehall - 715-538-4312
Unified Board - 715-538-2311 ext. 272

DISASTER SERVICES

American Red Cross
La Crosse - 608-784-2102
Eau Claire - 715-835-4020

Energy Assistance for Buffalo County (Health and Human Services)
608-685-4412

Emergency Government
Whitehall - 715-538-2311 ext. 215

Salvation Army
Whitehall - 715-538-2311 ext. 290

EDUCATION

Western Technical College
Independence - 715-985-3392
La Crosse - 800-322-9982

Buffalo Pepin Literacy Alliance
<https://bpliteracyalliance.wordpress.com/>
715-672-8801

Coulee Region Literacy Council
<http://www.couleeregionliteracycouncil.com/>
608-789-4752

Chippewa Valley Technical College
Eau Claire - 715-833-6200 or 800-547-CVTC

Division of Vocational Rehabilitation (DVR)
La Crosse - 608-785-9496

Workforce Connections, Inc.
Independence – 608-790-2380
La Crosse - 800-742-JOBS

Western Dairyland Fresh Start
Black River Falls - 715-284-0050

Educational Opportunity Center, EOC
Eau Claire - 800-335-3113

Viterbo University
La Crosse - Toll Free 888-848-3726

Upper Iowa University
Prairie du Chien Center - 608-326-4292

Study Guide Tutoring Services, LLC
Black River Falls- 715-572-1628

EMPLOYMENT & TRAINING

Workforce Connections, Inc.
Independence – 607-790-2380
La Crosse - 800-742-JOBS

Job Service
La Crosse - 608-789-5637
Eau Claire -715-836-2901

Western Dairyland EOC, Inc.
Independence - 800-782-1063

Western Technical College
Independence - 715-985-3392
La Crosse - 608-785-9200

Division of Vocational Rehabilitation (DVR)
La Crosse - 608-785-9496

Riverfront
Black River Falls - 715-285-2546
La Crosse - 608-784-9450

Kelly Services
La Crosse - 608-785-2477

Manpower
Eau Claire – 715-835-2299

Olsten's Staffing
La Crosse - 608-782-1100

ABR Employment Services
Sparta - 608-269-0542

Express Employment Professionals
La Crosse - 608-779-4252

Labor Ready
La Crosse - 608-779-4780

FAMILY & CHILDREN'S RESOURCES

Big Brothers Big Sisters of Trempealeau County
Trempealeau County - 715-985-2555

Western Dairyland Head Start
Independence - 715-985-2391 or 1-800-782-1063 ext. 252

FOOD PANTRIES & NUTRITIONAL PROGRAMS

WIC Program
Trempealeau County-Whitehall - 715-538-2311 ext. 233
Buffalo County\Alma - 608-685-4412

Food Share Program
Western Region for Economic Assistance (WREA)
<https://access.wisconsin.gov>
1-888-627-0430

Salvation Army
Whitehall - 715-538-2311 ext. 290
Alma - 608-685-2617

Senior Services Nutrition Program
Whitehall - 715-538-2311 or 1-877-538-2311 ext. 250

Trempealeau County Community Cupboard & TEFAP Commodity Distribution in Strum
715-695-3511

OLPH Mission Food Pantry
Arcadia – 608-323-7116

Arcadia CommUNITY Pantry Mobil Pantry
608-323-7116

Blair Food Pantry
608-989-2818

Ettick Community Dinner
608-582-2991

G-E-T Community Food Pantry
608-582-2991

Independence Food Pantry
715-985-3055

Tri-County Osseo Food Pantry
715-597-3213

Ruby's Food Pantry
715-597-2495

Strum Area Food Pantry
715-695-3511

Community Dinners in Strum
715-695-3511

Whitehall Food Pantry
715-538-4997

Food Distribution between Pigeon Falls and Whitehall
(Reaching Out Ministry Center)
715-896-0604

NEIGHBORHOOD FOOD PANTRIES:

Arcadia - 608-323-7460
Blair (City Clerk) - 608-989-2167
Galesville (First Presbyterian Church) - 608-582-2991
Independence (City Hall) - 715-985-3055
Osseo - 715-597-2188
Strum (David Berge) - 715-695-3465
Whitehall (Pastor R. Kelling) - 715-538-4154
Whitehall (City Clerk's Office) - 715-538-4353
Whitehall (Social Services) - 715-538-2311 ext. 290

Alma -St. John's Lutheran - 608-685-4534
Fountain City -St. Mary's Catholic Church
Mondovi (Ellen Schultz) - 715-926-4275

HEALTH CARE

FREE assistance is available from Healthcare Navigators at Workforce Connections, Inc. Navigators provide unbiased assistance to individuals and families that need affordable health insurance coverage. We help you to look at your options, and consider factors that are important to you in choosing coverage that works for you. Call 608-790-8136, or 1-800-742-5627. Also see information at www.workforceconnections.org – Click programs from the top menu, then click healthcare.

Chippewa Valley Free Clinic
Eau Claire - 715-839-8477

Gundersen Health System
Blair - 608-989-2505
Whitehall - 715-538-4355
La Crosse - 608-785-0530

Mayo Clinic Health System
Arcadia - 608-323-3373
La Crosse - 608-785-0940
Eau Claire - 715-838-3311
Osseo - 715-597-3121
Tomah – 715-372-5951
Alma (Clinic) - 608-685-3241

HSHS Sacred Heart Hospital
Eau Claire - 715-839-4121

St. Claire Health Mission
La Crosse - 608-791-9546

Castleberg Clinic
Durand - 715-672-5981

SEMCAC Family Planning Clinic
Winona - 507-452-4307 or 1800-657-5121

St. Claire Health Mission
La Crosse - 608-791-9546

Tri-County Memorial Hospital
Whitehall - 715-538-4361

Trempealeau County Nurse's Office
Whitehall - 715-538-2311 ext. 220

Western Dairyland Family Planning
Whitehall - 715-538-2306 or 1-800-472-3566

FREE OR REDUCED HEALTHCARE

Chippewa Valley Free Clinic
Eau Claire - 715-839-8477
<http://www.cvfreeclinic.org>

Family Health Center of Marshfield, Inc.
Marshfield - 715-221-9515 or 1-800-942-5420

Family Health/La Clinica
Wautoma - 920-787-5514

Western Dairyland EOC, Inc.
Women's Health Center
Black River Falls - 715-284-8329 or 1-877-284-8329
<http://www.westerndairyland.org>

LOW COST OR FREE DENTAL CLINICS

Chippewa Falls Dental Center
Chippewa Falls - 800-782-8581 Ext 92000

Family Health Center of Marshfield, Inc. -Black River Falls Dental Center
Black River Falls - 715-670-0400

Marshfield Clinic Neillsville Dental Center
Neillsville - 715-743-1900

Chippewa Valley Technical College Dental Clinic
Eau Claire - 715-833-6370

HOUSING

Hope Gospel Mission (homeless men only)
Eau Claire - 715-552-5566

Housing Authority
Whitehall - 715-538-2274
Mondovi - 715-926-4943

National Center for Homeless Resource Center
1-800-308-2145

Tenant Resource Center
Madison - 608-257-0006

Western Dairyland Homeless Shelter
Independence - 715-985-2391 ext. 220

Salvation Army Homeless Shelters
Eau Claire - 715-834-1224
La Crosse - 608-782-6126

Rural Development
Black River Falls - 715-284-4515

Catholic Charities - 1-888-212-4357 or 608-782-0710
Consumer Credit Counseling Services
La Crosse – 608-784-8030
helpnow@cccsonline.org

Hope Bargain Center
Mondovi - 715-598-4778

Sleep in Heavenly Peace
(Provides beds and supplies so children ages 3-17 are not without or sharing)
Larry Guthrie - 715 983 5602 - lguthrie@tcc.coop

LEGAL SERVICES

Lawyer Referral & Information Service
Madison- 1-800-362-9082

Trempealeau County District Attorney
Whitehall - 715-538-2311 ext. 278

Buffalo County District Attorney
Alma - 608-685-4488

Legal Action of Wisconsin
La Crosse - 608-785-2809 or 1-800-873-0927

PET SERVICES

Pet Pantry of WI
Dedicated to making a difference in the lives of pets and the people who love them by providing pet food to low-income, senior citizens.
1-888-924-2333
1-920-428-7387

Trempealeau County Humane Society – 608-525-2300
Buffalo County Humane Association - 715-563-7382

TELEPHONE ASSISTANCE

Lifeline/Link-up Program

Lifeline: Provides discounts on basic monthly telephone service, up to \$10.00 per month.

Link-up: Assists with the initial installation fee or activation fee for telephone service.

**Contact your local telephone company or cell phone provider for additional eligibility information.

<http://lifelinesupport.org>

Safelink Wireless Cell Phone Program

Issues a free cell phone with free minutes each month to low income households. People who qualify either already participate in a government assistance program or meet the income guidelines for eligibility. 1-800-977-3768 www.safelinkwireless.com

Telecommunications Equipment Purchase and Assistance Plans

TEPP- assists individuals that are hard of hearing, deaf/severely hard of hearing, speech impaired, mobility/motion impaired, deaf with low vision or deaf and blind to obtain equipment for basic phone service

TAP- a program for those who are deaf or severely hard of hearing in a low income household to pay the TEPP co-payment if you qualify. Voice 608-231-3305 - TTY 1-800-251-8345

TRANSPORTATION

Atlas Medical Transportation

Blair - 608-989-9703 or 1-800-261-9699

Abby Vans

Neillsville - 715-743-3364 or 1-800-236-8438

Access Medical Transit

La Crosse - 608-782-4200 or 1-800-658-9054

Tender Care-Eau Claire - 1-800-498-2050

Senior Services of Trempealeau County

Whitehall - 715-538-2311 ext. 250

Buffalo County Volunteer Transportation Program

Alma – 608-685-6336

WORK 'n WHEELS

Independence - 715-985-2391 ext. 1217

Coulee Wheels – 608-784-8380

At one time or another everyone needs help or an answer to what seems like a simple question. The Resource Guide is designed to link peoples' questions or problems to the agency or organization best able to provide the needed assistance.

The listings in this brochure are by no means inclusive of all of the services in the Trempealeau and Buffalo Counties area.

We believe that consumers are in the best position to evaluate and choose resources appropriate to their needs.