

Pepin County Resource Guide



Produced by the W-2 Children's Services Network

The purpose of this directory is to provide a variety of community resource agencies to better serve the people of Pepin County.



W-2 Agency
36084 Walnut Street
Independence WI 54747
Phone 608-790-2380
Fax 608-785-9939

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ABUSE SERVICES

Buffalo County Outreach

Alma - 608-685-2424

Domestic Abuse

Bolton Refuge House - 715-834-0628 or 1-800-252-4537

New Horizons Shelter and Women's Centers

Alma - 608-685-2424 or 1-800-252-4357

24 Hour Crisis Line - 1-800-231-0066

AGING SUPPORT

Aging and Disability Resource Center - 715-672-8945

Pepin Co Health Dept - 715-672-5961

St. Elizabeth's Home Health Care - 651-565-5577

Indianhead Chapter

Eau Claire - 1-800-499-7050

Social Security Administration

Social Security Administration Eau Claire - 1-866-815-2924

Social Security Administration La Crosse - 1-800-772-1213

ALCOHOL & OTHER DRUG ABUSE SERVICES

Buffalo County - Health and Human Services

Alma - 608-685-4412

Hiawatha Valley Mental Health Services

Winona - 507-454-4341

Wabasha - 651-565-2234 or 1-800-657-6777

L.E. Phillips Treatment Center

Chippewa Falls - 715-723-5585

Luther Hospital
Eau Claire - 715-839-3070 or 715-839-3585

BUDGETING

Catholic Charities Consumer Credit
Eau Claire -715-832-6644 or 877-832-3483

Consumer Credit Counseling
Eau Claire -715-834-8500

University Extension
Durand - 715-672-5214

CHILD CARE

Child Care Resource & Referral Service
La Crosse - 1-888-627-0430

Child Care Assistance
Western Region for Economic Assistance (WREA)
<https://access.wisconsin.gov>
1-888-627-0430

YoungStar Child Care Search
<https://dcf.wisconsin.gov/youngstar>

CLOTHING CENTERS

Hope Bargain Center - 715-598-4778

Mondovi Area Thrift Shop - 926-5286

St. Vincent Store - 715-672-8975

Bethesda Thrift shop - 715-834-7875

Encore - 715-833-2333

Goodwill - 715-835-0532

Hope Bargain Center
Mondovi - 715-598-4778

COUNSELING SERVICES

Luther Hospital

Eau Claire - 715-839-3070 or 715-839-3585

Buffalo County Outreach

Alma - 608-682-2424

Clinical Services Center

Menomonie - 715-232-2404

Hiawatha Valley Mental Health

Winona - 507-454-4341

Wabasha - 651-565-2234

Toll Free - 1-800-657-6777

Marriage and Family Health Services

Eau Claire - 1-800-639-4044

Mondovi - 715-926-5886

Durand - 715-672-8585

Triniteam

Eau Claire - 715-836-8106

CRISIS

In an Emergency-Dial 911

Bridge to Hope - 715-235-9074

Menomonie - 1-800-924-9918 / 715-235-9074

Mondovi - 715-926-4445

Tri-State Ambulance - 608-784-4997

24 Hour Crisis Line - 1-800-231-0066

Information, Referral & Crisis Line 2-1-1 - 1-800-362-8255

Suicide Hotline - 1-800-273-8255

Durand Victim Witness - 715-672-8938

Energy Assistance County - 715-672-8941

WIC Pepin & Buffalo CO - 608-685-4412

DISABILITY SERVICES

Aging & Disabilities Resource Center of Western Wisconsin
Pepin Co - 715-836-3036 ex 1518

Division of Vocational Rehabilitation
Eau Claire - 800-622-1771

Center for Independent Living
Menomonie - 800-228-3287 or 1-715-233-1070

Katie Beckett
Madison - 608-266-3236

Aptiv
Mondovi - 715-926-3987

Social Security Administration
Social Security Administration Eau Claire 1-866-815-2924

Wisconsin Council on Children & Families
(Help families caring for a disabled family member)
Madison 608-284-0580 or 1-888-400-8455

DISASTER SERVICES

American Red Crosse - 715-834-4182

Salvation Army - 715-672-8941

EDUCATION

Chippewa Valley Technical College
Eau Claire - 715-833-6200

Buffalo Pepin Literacy Alliance
<https://bpliteracyalliance.wordpress.com/>
Contact local library to get started

Head Start
Ellsworth - 715-273-3778
Menomonie - 715-235-9122
Durand - 715-672-8977

Workforce Connections, Inc.
Durand - 608-790-2380

Western Technical College
Independence - 715-985-3392

EMPLOYMENT SERVICES

Experience Works
Age 55 and over - 715-672-8801

Workforce Resource - 715-672-8801

Workforce Connections - 608-790-2380

HEALTH CARE

FREE assistance is available from Healthcare Navigators at Workforce Connections, Inc. Navigators provide unbiased assistance to individuals and families that need affordable health insurance coverage. We help you to look at your options, and consider factors that are important to you in choosing coverage that works for you. Call 608-790-8136, or 1-800-742-5627. Also see information at www.workforceconnections.org – Click programs from the top menu, then click healthcare.

Castleberg Clinic
Durand - 715-672-5981

Chippewa Valley Free Clinic
Eau Claire - 715-839-8477

Mayo Clinic Health Systems
Alma - 608-685-3241

Gundersen Clinic Health System
Eau Claire - 715-838-5222
Mondovi - 715-926-4858

Mayo Clinic Health System
Eau Claire - 715-838-3311

Sacred Heart Health System
Eau Claire - 715-839-4121

SEMCAC Family Planning Clinic
Winona - 507-452-4307 or 1800-657-5121

Western Dairyland Family Planning
Whitehall - 715-538-2306 or 1-800-472-3566

HOUSING INFORMATION

Pepin CO housing Authority - 715-672-4498

Hope Gospel Mission (homeless men only)
Eau Claire - 715-552-5566

Housing Authority
Mondovi - 715-926-4943

National Center for Homeless Resource Center -1-800-308-2145

Tenant Resource Center
Madison - 608-257-0006

Western Dairyland Homeless Shelter
Independence - 715-985-2391 ext. 220

Salvation Army Homeless Shelters
Eau Claire - 715-834-1224

Catholic Charities - 1-888-212-4357 or 608-782-0710
Stepping Stone - 715-552-5563
Interfaith Hospitality - 715-834-4357
Ruth House - 715-834-4000
Sojourner House - 715-514-5556

Low Income Housing Loans
Farmers Home Administration - 715-538-4386
Rural Housing Inc - .608-238-3448

LEGAL SERVICES

Lawyer Referral & Information Service
Madison 1-800-362-9082

Buffalo County District Attorney
Alma - 608-685-4488

Legal Action of Wisconsin
La Crosse - 608-785-2809 or 1-800-873-0927

NUTRITIONAL PROGRAMS

WIC Program
740 7th Ave. West Durand
715-307-9373

Food Share Program Western Region for Economic Assistance (WREA)

Call or go online to apply, renew, make changes, ask questions, and make appointments about:

- FoodShare
- BadgerCare Plus
- Medical Assistance
- Child Care Benefits

Online: <https://access.wisconsin.gov>

Phone: 1-888-627-0430

Fax proof/verifications: 1-855-293-1822

Call center hours:

Mon/Tues/Thur/Fri: 9:00-4:00

Wed: 10:00-4:00

TELEPHONE ASSISTANCE

Lifeline/Link-up Program

Lifeline: Provides discounts on basic monthly telephone service, up to \$10.00 per month.

Link-up: Assists with the initial installation fee or activation fee for telephone service.

**Contact your local telephone company or cell phone provider for additional eligibility information.

<http://lifelinesupport.org>

Safelink Wireless Cell Phone Program

Issues a free cell phone with free minutes each month to low income households. People who qualify either already participate in a government assistance program or meet the income guidelines for eligibility. 1-800-977-3768 www.safelinkwireless.com

Telecommunications Equipment Purchase and Assistance Plans

TEPP- assists individuals that are hard of hearing, deaf/severely hard of hearing, speech impaired, mobility/motion impaired, deaf with low vision or deaf and blind to obtain equipment for basic phone service

TAP- a program for those who are deaf or severely hard of hearing in a low-income household to pay the TEPP co-payment if you qualify. Voice 608-231-3305 - TTY 1-800-251-8345

TRANSPORTATION

Tender Care-Eau Claire - 1-800-498-2050

Buffalo County Volunteer Transportation Program
Alma - 608-685-6356

Department of Transportation - 1-800-924-3570

Western Dairyland -Wheels for Work - 715-985-2391 ext. 271

At one time or another everyone needs help or an answer to what seems like a simple question. The Resource Guide is designed to link peoples' questions or problems to the agency or organization best able to provide the needed assistance.

The listings in this brochure are by no means inclusive of all of the services in the Pepin County area.

We believe that consumers are in the best position to evaluate and choose resources appropriate to their needs.

Pepin County Food Pantry Resources

Mondovi Share Mondovi - 715-926-4531

St. Mary's Catholic Church - Mondovi - 715-926-4275

Community Café, Immanuel Evangelical Lutheran Church

205 Pine St • Pepin, WI 54759, (715) 442-3213. Meals served: Last Wednesday of the month 5 - 6:30 PM. No meals served November and December.

Pepin/Stockholm Food Pantry, Immanuel Evangelical Lutheran Church

205 Pine St • Pepin, WI 54759, (715) 442-2519 • (320) 224-8425, Thursday 10 - 11 AM and 5 - 6 PM

John's Lutheran - Alma - Sunday Suppers are no cost community meals held on the first Sunday of every month from 5-6:00 pm. 608-685-4534

Pepin County-Durand Area Mobile, 911 W Prospect St. • Durand, WI 54736
(715) 672-8975, Second Thursday of the month 4:30 - 6 PM, Location is at St. Mary's Assumption Church

Durand Food Pantry, 114 E Main St • Durand, WI 54736, (715) 672-3203, Wednesday 9 AM - 12 PM, Thursday 1 - 4 PM

Pepin Food Pantry Senior Site, Eastside Apartments, 701 Dunn St. • Pepin, WI 54759(715) 442-2519 • (320) 224-8425, Wednesday 4 - 5 PM