

Pepin County Resource Guide



Produced by the W-2 Children's Services Network

The purpose of this directory is to provide a variety of community resource agencies to better serve the people of Pepin County.



W-2 Agency
36084 Walnut Street
Independence WI 54747
Phone 715-985-2161
Fax 715-985-2173

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ABUSE SERVICES

Buffalo County Outreach

Alma - 608-685-2424

Domestic Abuse

Bolton Refuge House - 715-834-0628 or 1-800-252-4537

New Horizons Shelter and Women's Centers

Alma - 608-685-2424 or 1-800-252-4357

24 Hour Crisis Line - 1-800-231-0066

AGING SUPPORT

Aging and Disability

Pepin Co. - 715-672-8945

Pepin Co Health Dept - 715-672-5961

St. Elizabeth's Home Health Care - 651-565-5577

Indianhead Chapter

Eau Claire - 1-800-499-7050

Social Security Administration

Social Security Administration Eau Claire - 1-866-815-2924

Social Security Administration La Crosse - 1-800-772-1213

ALCOHOL & OTHER DRUG ABUSE SERVICES

Buffalo County - Health and Human Services

Alma - 608-685-4412

Hiawatha Valley Mental Health Services

Winona - 507-454-4341

Wabasha - 651-565-2234 or 1-800-657-6777

L.E. Phillips Treatment Center

Chippewa Falls - 715-723-5585

Luther Hospital

Eau Claire - 715-839-3070 or 715-839-3585

BUDGETING

Catholic Charities Consumer Credit

Eau Claire -715-832-6644 or 877-832-3483

Consumer Credit Counseling

Eau Claire -715-834-8500

University Extension

Durand - .715-672-5214

CHILD CARE

Child Care Resource & Referral Service

La Crosse - 1-888-627-0430

CLOTHING CENTERS

Hope Bargain Center - 715-598-4778

Mondovi Area Thrift Shop - 926-5286

St. Vincent Store - 715-672-8975

Bethesda Thrift shop - 715-834-7875

Encore - 715-833-2333

Goodwill - 715-835-0532

Hope Gospel - 715-839-9498

Hope Bargain Center

Mondovi - 715-598-4778

Savers - 715-835-8500

COUNSELING SERVICES

Buffalo County Outreach
Alma - 608-682-2424

Clinical Services Center
Menomonie - 715-232-2404

Hiawatha Valley Mental Health
Winona - 507-454-4341
Wabasha - 651-565-2234
Toll Free - 1-800-657-6777

Luther Hospital
Eau Claire - 715-839-3070 or 715-839-3585

Marriage and Family Health Services
Eau Claire - 1-800-639-4044
Mondovi - 715-926-5886
Durand - 715-672-8585

Triniteam
Eau Claire - 715-836-8106

CRISIS

In an Emergency-Dial 911

Bridge to Hope - 715-235-9074
Menomonie - 1-800-924-9918 / 715-235-9074
Mondovi - 715-926-4445

Tri-State Ambulance - 608-784-4997

24 Hour Crisis Line - 1-800-231-0066

Information, Referral & Crisis Line 2-1-1 - 1-800-362-8255

Suicide Hotline - 1-800-273-8255

Durand Victim Witness - 715-672-8938

Energy Assistance County - 715-672-8941

WIC Pepin & Buffalo CO - 608-685-4412

DISABILITY SERVICES

Aging & Disabilities Resource Center of Western Wisconsin
Pepin Co - 715-836-3036 ex 1518

Division of Vocational Rehabilitation
Eau Claire - 800-622-1771

Center for Independent Living
Menomonie - 800-228-3287 or 1-715-233-1070

Katie Beckett
Madison - 608-266-3236

Riverfront, Inc.
Alma - 608-685-3350
Mondovi - 715-926-3987

Social Security Administration
Social Security Administration Eau Claire 1-866-815-2924
Social Security Administration La Crosse 1-800-772-1213

Wisconsin Council on Children & Families
(Help families caring for a disabled family member)
Madison 608-284-0580 or 1-888-400-8455

DISASTER SERVICES

American Red Crosse
Eau Claire - 715-834-4182

Salvation Army
Pepin -715-672-8941

EDUCATION

Chippewa Valley Technical College
Eau Claire - 715-833-6200

Buffalo Pepin Literacy Alliance
<https://bpliteracyalliance.wordpress.com/>
715-672-8801

Head Start
Ellsworth - 715-273-3778
Menomonie - 715-235-9122
Durand - 715-672-8977

Workforce Connections, Inc.
Durand - 608-790-2380

Western Technical College
Independence - 715-985-3392

EMPLOYMENT SERVICES

Experience Works
Age 55 and over - 715-672-8801

Job Service
Eau Claire - 715-836-2901

Manpower Temporary Services
Eau Claire - 715-835-2299

Workforce Resource
Durand - 715-672-8801

FOOD PANTRIES & NUTRITIONAL PROGRAMS

Pepin Co - 715-672-3203

Immanuel Lutheran church - 715-672-5944

WIC Program
Buffalo County-Alma - 608-685-4412

Mondovi Share
Mondovi - 715-926-4531

Buffalo County Food Pantries

Commonly open third Thursday and Friday (Call to verify) - 608-685-3223

St. John's Lutheran
Alma - 608-685-4534

St. Mary's Catholic Church
Mondovi - 715-926-4275

HEALTH CARE

Castleberg Clinic
Durand - 715-672-5981

Chippewa Valley Free Clinic
Eau Claire - 715-839-8477

Mayo Clinic Health Systems
Alma - 608-685-3241

Gundersen Clinic Health System
Eau Claire - 715-838-5222
Mondovi - 715-926-4858

Mayo Clinic Health System
Eau Claire - 715-838-3311

Sacred Heart Health System
Eau Claire - 715-839-4121

SEMCAC Family Planning Clinic
Winona - 507-452-4307 or 1800-657-5121

Western Dairyland Family Planning
Whitehall - 715-538-2306 or 1-800-472-3566

HOUSING INFORMATION

Bear Creek Apartments - 715-664-8751
Great River Apartments - 715-442-2814
LSI Property Management - 715-233-2081
Pepin CO housing Authority - 715-672-4498

Hope Gospel Mission (homeless men only)

Eau Claire - 715-552-5566

Housing Authority
Mondovi - 715-926-4943

National Center for Homeless Resource Center -1-800-308-2145

Tenant Resource Center
Madison - 608-257-0006

Western Dairyland Homeless Shelter
Independence - 715-985-2391 ext. 220

Salvation Army Homeless Shelters
Eau Claire - 715-834-1224

Catholic Charities - 1-888-212-4357 or 608-782-0710
Stepping Stone - 715-552-5563
Interfaith Hospitality - 715-834-4357
Ruth House - 715-834-4000
Sojourner House - 715-514-5556

Low Income Housing Loans
Farmers Home Administration - 715-538-4386
Rural Housing Inc - .608-238-3448

LEGAL SERVICES

Lawyer Referral & Information Service
Madison1-800-362-9082

Buffalo County District Attorney
Alma608-685-4488

Legal Action of Wisconsin
La Crosse608-785-2809 or 1-800-873-0927

TELEPHONE ASSISTANCE

Lifeline/Link-up Program

Lifeline: Provides discounts on basic monthly telephone service, up to \$10.00 per month.

Link-up: Assists with the initial installation fee or activation fee for telephone service.

**Contact your local telephone company or cell phone provider for additional eligibility information.

<http://lifelinesupport.org>

Safelink Wireless Cell Phone Program

Issues a free cell phone with free minutes each month to low income households. People who qualify either already participate in a government assistance program or meet the income guidelines for eligibility. 1-800-977-3768 www.safelinkwireless.com

Telecommunications Equipment Purchase and Assistance Plans

TEPP- assists individuals that are hard of hearing, deaf/severely hard of hearing, speech impaired, mobility/motion impaired, deaf with low vision or deaf and blind to obtain equipment for basic phone service

TAP- a program for those who are deaf or severely hard of hearing in a low income household to pay the TEPP co-payment if you qualify. Voice 608-231-3305 - TTY 1-800-251-8345

TRANSPORTATION

Abby Vans

Neillsville - 715-743-3364 or 1-800-236-8438

Tender Care-Eau Claire - 1-800-498-2050

Buffalo County Volunteer Transportation Program

Alma - 608-685-6356

Department of Transportation - 1-800-924-3570

Western Dairyland -Wheels for Work - 715-985-2391 ext. 271

At one time or another everyone needs help or an answer to what seems like a simple question. The Resource Guide is designed to link peoples' questions or problems to the agency or organization best able to provide the needed assistance.

The listings in this brochure are by no means inclusive of all of the services in the Pepin County area.

We believe that consumers are in the best position to evaluate and choose resources appropriate to their needs.