

Monroe County Resource Guide



Produced by the W-2 Children's Services Network

The purpose of this directory is to provide a variety of community resource agencies to better serve the people of Monroe County.



W-2 Agency
120 E. Milwaukee St.
Tomah, WI 54660
Phone 608-374-7740
Fax 608-374-7741

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ABUSE

911 - Call immediately if you feel someone is in immediate, serious or life-threatening danger

Brighter Tomorrows

Sparta - 608-269-7853

Tomah - 608-374-6975

National Sexual Assault - 800-656-4673

National Domestic Violence Crisis - 800-799-7233

Great River Call for Help - 800-362-8255

Safe Path - 800-362-5454 ext. 7804

UNIDOS - 800-510-9195

Gunderson Lutheran - 608-775-3845

Monroe County Department of Human Services - 608-269-8600

National Child Abuse Hot Line - 800-422-4453

New Horizons Shelter & Outreach Centers - 608-791-2610 or 888-231-0066

Watershed Alcohol & Drug Addiction Treatment Program - 800-310-8963 or 608-269-3629

Coulee Council on Addictions - 608-784-4177

Domestic Violence Project - 608-785-7670

ALCOHOL AND OTHER DRUG ABUSE SERVICES

West Central Wisconsin Behavioral Health - 715-284-2831

Franciscan Skemp Behavioral Health - 800-362-5454

Gundersen Lutheran Behavioral Health - 800-362-9567

L.E. Phillips Outpatient Clinic - 715-284-7074

AGING

Monroe County Senior Services - 608-269-8690

Senior Sparta Meal Site - 608-269-6778

Senior and Disabled Services - 608-374-7476

Social Security Administration

Eau Claire - 1-800-815-2924

La Crosse - 1-800-772-1213

BUDGETING

Catholic Charities (St. Lawrence Community Services) - 608-782-0704

Consumer Credit Counseling Services - 608-784-8380 or 866-400-2227

Families First of Monroe County- 608-374-4141

Monroe County UW-Extension - 608-269-8722

CHILD RELATED SERVICES

CHILD SUPPORT

Child-Support Enforcement Hotline - 877-696-6775

Monroe County Child Support Office - 608-269-8705

PARENTING SUPPORT

Birth to Three Program - 608-269-8630
The Parenting Place of Tomah - 608-374-4190
Family Living Agent - 608-269-8722
The Parenting Place of La Crosse - 800-873-1768
The Parenting Place of Sparta - 608-269-3151 ext. 6116
Special Needs Children Center - 800-400-3678
Sparta Head Start - 608-269-8297
Tomah Head Start - 608-372-3781

CHILD CARE

Parenting Place of Tomah - 608-374-4190
Parenting Place of Sparta - 608-269-3151 Ext. 6116
Parenting Place of La Crosse - 608-784-8125 or 800-873-1768
Wisconsin Shares Child Care Program - 608-269-8600
Child-Care Subsidy Hotline -800-424-2246

ADULT CARE

Handishop Adult Day Center - 608-343-7049
Tomah Adult Day Programs - 608-374-4673

YOUTH SERVICES

Big Brothers and Big Sisters of the Coulee Region - 608-782-2227
Boys and Girls Club of Sparta - 608-269-2582
Boys and Girls Club of Tomah - 608-374-4386
Boys and Girls Club of West Central Wisconsin - 608-374-4386
Coulee cap - 608-269-5021
Parenting Place of Tomah - 608-374-4190
Parenting Place of Sparta - 608-269-3151 ext. 6116
Sparta Free Library - 608-269-2010
Sparta Parks and Recreation Department - 608-269-6322
Sparta Public Swimming Pool - 608-269-5344
The Runaway Bridge - 608-775-6337
The Runaway Bridge Hotline - 1-800-361-8255
Tomah Public Library - 608-374-7470
Tomah Recreation Department - 608- 374-7445
Sparta Head Start - 608-269-8297
Tomah Head Start - 608-372-3781

CLOTHING

Families First of Monroe County - 608-374-4141
Goodwill Industries - 608-372-7464
Women's Clothes Closet - 608-784-5745
Families First of Monroe County - 608-374-4141
Women's Clothes Closet - 608-784-5745

Catholic Charities
La Crosse - 608-782-0710

Women's Clothes Closet
La Crosse - 608-784-5745

Catholic Charities: Men's Clothes Closet
La Crosse - 608-782-0710

COUNSELING

Franciscan Skemp Behavioral Health - 800-362-5454
Gundersen Lutheran Behavioral Health - 800-362-9567

CRISIS PROGRAMS & SERVICES

In an Emergency-Dial 911

Families First of Monroe County - 608-374-4141
Flocks Guardians - 608-487-9356
Information, Referral & Crisis Line 2-1-1 -800-362-8255
Suicide Hotline -800-273-8255
American Red Cross - 800-837-6313
Catholic Charities - 608-782-0710
Hope House - 800-584-6790
Domestic Violence/Sexual Assault Services - 800-252-4357
Coulee Council on Alcohol and Drug - 608-784-4177
Salvation Army - 608-782-6126
National Child Abuse Hotline - 800-422-4453
Passages (domestic violence hotline) - 800-236-4325
New Horizons Shelter - 608-791-2600
Bolton Refuge House - 715-333-2350
Bolton Refuge House 24-hour hotline - 1-855-526-5866

DISABILITY SERVICES

Social Security Administration - 800-772-1213
Aging and Disabilities Resource Center of Western WI - 800-500-3910
Aging and Disabilities Resource Center of Monroe County - 608-269-8900
Challenge Unlimited - 608-269-5540

Division of Vocational Rehabilitation - 800-523-2139
Handishop Industries - 608-372-3289
Independent Living Resources - 608-787-1111
Lutheran Social Services - 608-269-1110
Monroe County Senior Services - 608-269-8690
Riverfront Incorporated - 608-269-8263
Senior and Disabled Services -608-374-7476
Social Security Administration
Eau Claire - 1-800-815-2924
La Crosse - 1-800-772-1213

Wisconsin Council on Children & Families
(Helps families caring for a disabled family member)
Madison - 608-284-0580 or 1-888-400-8455

VOCATIONAL EVALUATIONS

Division of Vocational Rehabilitation - 800-523-2139
Handishop Industries - 608-372-3289

DISASTER SERVICES

American Red Cross
La Crosse - 608-784-2102

EDUCATION

Sparta GED Center - 608-269-3791
Sparta Head Start - 608-269-8297
Tomah GED Center - 608-374-7700
Tomah Head Start - 608-372-3781
YES AmeriCorps - 800-742-5627
Western Technical College - 608-374-7770

HOPE Academy
<https://www.fcconline.org/seeking-help/for-children/hope-academy/>
608-785-0001 x 312

Coulee Region Literacy Council
<http://www.couleeregionliteracycouncil.com/>
608-789-4752

EMPLOYMENT & TRAINING

Workforce Connections, Inc. - 800-742-5627
ABR Employment Services - 608-269-0542
Experience Works - 608-789-5623
Wisconsin Job Center
Tomah - 608-374-7740

Wisconsin Job Service - 608-374-7740 Ext. 77308
Wisconsin Works (W2) General Information - 855-418-9332
Wisconsin Works (W2) Agency - 608-374-7740 Ext. 77304
YES AmeriCorps - 800-742-5627
Express Employment Professionals - La Crosse 608-779-4252
Express Employment Professionals Tomah - 608-567-0534
Kelly Services - 888-222-6495
Labor Ready - 608-779-4780
Olsten Staffing Agency - 608-782-1100

Manpower
Tomah - 608-374-2040
La Crosse - 608-781-8899

EMPLOYMENT SEARCH ASSISTANCE

Workforce Connections, Inc. - 800-742-5627
Wisconsin Job Center—Tomah - 608-374-7740
Wisconsin Job Service - 608-374-7740 Ext. 77308
Wisconsin Works (W2) General Information - 855-418-9332
YES AmeriCorps - 800-742-5627

UNEMPLOYMENT

Wisconsin Unemployment Agency - 800-494-4944

ENERGY ASSISTANCE

Flocks Guardians - 608-487-9356

FOOD PANTRIES & NUTRITIONAL PROGRAMS

Food Share Program
Western Region for Economic Assistance (WREA)
<https://access.wisconsin.gov>
1-888-627-0430

Coulee cap - 608-269-5021
Families First of Monroe County - 608-374-4141
Monroe County Department of Human Services - 608-269-8600
Neighbor for Neighbor, Inc. - 608-372-6737
Sparta Senior Meal Site - 608-269-6778
Tomah Senior Meal Site - 608-372-7291
United Methodist Church (Tuesday/soup) - 608-269-6949
Women, Infants and Children Program (WIC) - 608-269-8671

FOOD PANTRY FOR PETS

Spott Inc. – 608-633-3345
spottinc@yahoo.com

HEALTH CARE

HEALTH INSURANCE

Badger Care / Medicare / Medicaid - 608-269-8600

Family Planning Waiver - 608-269-8600

MEDICAL ASSISTANCE

Monroe County Health Department - 608-269-8666

Monroe County Department of Human Services - 608-269-8600

Options in Reproductive Care - 608-269-7224

Scenic Bluffs Health Center - Cashton - 608-654-5100

Scenic Bluffs Health Center - Norwalk - 608-823-7853

St. Claire Health Mission - 608-269-2132

Teen Pregnancy Prevention and Parenting Coalition - 608-269-8600 or 608-372-8600

Three Rivers Community Dental Clinic - 608-789-6200

Wisconsin Women's Health Line - 800-218-8408

HELP LINES

1ST Call For Help - dial 211 or 800-362-8255

Birthright of La Crosse - 608-782-0373

Child Abuse and Neglect - 608-269-8740

Brighter Tomorrows - 608-269-7853 or 608-374-6975

National Domestic Violence Crisis - 800-799-7233

National Sexual Assault - 800-656-4673

Council on Problem Gambling - 800-426-2535

Debt Relief Hotline - 800-453-1738

Families First of Monroe County - 608-374-4141

Poison Control Hotline - 800-222-1222

Suicide & Crisis Hotline - 800-784-2433

Wisconsin Tobacco Quit Line - 800-784-8669

HOUSING

INCOME BASED

DAK Management - 800-938-5645

Freedom Village - 608-374-2466

Kilbourn Apartments - 608-269-5017

Monroe County Habitat for Humanity - 608-785-2375

Monroe County Housing Authority - 608-269-5017 or 800-491-5017

Sparta Angelo Apartments - 608-786-4101

Sparta Housing Authority - 608-269-2188

Sparta Deluxe Housing - 608-269-4070
Tomah Housing Authority - 608-374-7455
Tomah Terrace - 608-372-5683
Courtyard at Willow Woods - 608-372-5890
Kenview Apartments - 608-463-7696
Norcrest Apartments - 608-823-7475
Brookside Apartments - 608-269-2188
Sparta Arms - 608-269-4070
Veterans Assistance Foundation, Inc. - 608-372-8387

EVICTION/FORECLOSURE PREVENTION ASSISTANCE

Catholic Charities - 608-782-0704
Coulee cap - 608-269-5021
Families First of Monroe County - 608-374-4141
Rural Development - 608-269-3116
Wisconsin Works (W2) Agency - 608-374-7740

SHELTER/EMERGENCY

Families First of Monroe County - 608-374-4141
Salvation Army Service Extension - 608-782-6126

TENANT/LANDLORD MEDIATION

Bureau of Consumer Protection - 800-422-7128
Families First of Monroe County - 608-374-4141

LEGAL SERVICES

Legal Action of Wisconsin
La Crosse - 608-785-2809

Wisconsin Equal Rights Division
Madison – 608-266-6860

Wisconsin Legislators – 800-362-9472

ONLINE RESOURCES

<http://www.co.monroe.wi.us/>
<http://www.familiesfirstonline.org>
<http://www.workforceconnections.org>
www.ucclaim-wi.org (unemployment)
<http://dwd.wisconsin.gov>
<https://access.wisconsin.gov/> (foodshare, medical)

TELEPHONE ASSISTANCE

Lifeline/Link-up Program
Lifeline: Provides discounts on basic monthly telephone service, up to \$10.00 per month.

Link-up: Assists with the initial installation fee or activation fee for telephone service.
**Contact your local telephone company or cell phone provider for additional eligibility information.
<http://lifelinesupport.org>

Safelink Wireless Cell Phone Program

Issues a free cell phone with free minutes each month to low income households. People who qualify either already participate in a government assistance program or meet the income guidelines for eligibility. 1-800-977-3768 www.safelinkwireless.com

Telecommunications Equipment Purchase and Assistance Plans

TEPP- assists individuals that are hard of hearing, deaf/severely hard of hearing, speech impaired, mobility/motion impaired, deaf with low vision or deaf and blind to obtain equipment for basic phone service

TAP- a program for those who are deaf or severely hard of hearing in a low income household to pay the TEPP co-payment if you qualify. Voice 608-231-3305 - TTY 1-800-251-8345

TRANSPORTATION

Faith in Action Volunteers - 608-372-0939

Families First of Monroe County - 608-374-4141

Medicaid Transportation Assistance Program - 608-269-8936

Monroe County Senior Services - 608-269-8690

Logistic Healthcare Transport - 866-907-1493

Coulee Cap - 608-269-5021

VETERANS SERVICES

Monroe County Veterans Services - 608-269-8726

Veterans Affairs - 800-947-8387

Tomah VA Medical Center - 800-872-8662 or 608-372-3971

Veterans Assistance Foundation - 877-823-9433

Wisconsin Job Service - 608-374-7740

VOCATIONAL EVALUATIONS

Division of Vocational Rehabilitation - 800-523-2139

Handishop Industries - 608-372-3289

At one time or another everyone needs help or an answer to what seems like a simple question. The Resource Guide is designed to link peoples' questions or problems to the agency or organization best able to provide the needed assistance.

The listings in this brochure are by no means inclusive of all of the services in the Monroe County area. We believe that consumers are in the best position to evaluate and choose resources appropriate to their needs.