

Buffalo County Resource Guide



Produced by the W-2 Children's Services Network

The purpose of this directory is to provide a variety of community resource agencies to better serve the people of Trempealeau & Buffalo County.



W-2 Agency
36084 Walnut Street
Independence, WI 54747
Phone 608-790-2380
Fax 608-785-9939

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ABUSE

911

Call immediately if you feel someone is in immediate, serious, or life-threatening danger

Child Abuse & Neglect
Buffalo County – 608-685-4412

Elder Abuse & Neglect Buffalo County – 608- 685-4412

Buffalo County Outreach
Alma - 608-685-2424

New Horizons Shelter and Outreach Centers
Alma - 608-685-2424 or 1-800-252-4357
Crisis Line – 1-800-706-8586

Domestic Abuse
Bolton Refuge House - 715-333-2350
Bolton Refuge House 24-hour hotline - 1-855-526-5866

New Horizons Shelter and Women’s Centers
La Crosse - 608-791-2610

ALCOHOL AND OTHER DRUG ABUSE SERVICES

Buffalo County - Health and Human Services
Alma - 608-685-4412

Franciscan Skemp Behavioral Health
La Crosse - 608-791-9730

Gunderson Lutheran Hospital Counseling Services
La Crosse - 608-791-3939 or 1-800-362-9567

Hiawatha Valley Mental Health Services
Winona - 507-454-4341
Wabasha - 651-565-2234 or 1-800-657-6777

L.E. Phillips Treatment Center
Chippewa Falls - 715-723-5585

Luther Hospital
Eau Claire - 715-839-3070 or 715-839-3585

AGING

Aging & Disability Resource Center of Western Wisconsin

407 S. Second St., PO BOX 517, Alma, WI 54610
608-685-6336

Alzheimer's Association - Riverland Chapter
La Crosse - 1-800-797-1656

Alzheimer's Association - Indianhead Chapter
Eau Claire - 1-800-499-7050

Social Security Administration
Social Security Administration Eau Claire - 1-800-815-2924
Social Security Administration La Crosse - 1-800-772-1213

BUDGETING

Catholic Charities Consumer Credit
La Crosse - 608-782-0710 or 1-888-212-4357

Consumer Credit Counseling
Eau Claire - 715-834-8500

University Extension
Buffalo County Alma - 608-685-6256

Advocacy Programs of Family Service Association of Sheboygan, Inc
La Crosse – 608-784-8380

CHILD CARE

Child Care Assistance
Western Region for Economic Assistance (WREA)
<https://access.wisconsin.gov>
1-888-627-0430

YoungStar Child Care Search
<https://dcf.wisconsin.gov/youngstar>

Child Care Resource & Referral Service
Child Care intake appt - 1-888-627-0430

Buffalo CO Authorization and Certification
North of HWY 35 - 715-672-8941
South of HWY 35 - 715-538-1870

CLOTHING

Arcadia Mission - 608-323-7116

Catholic Charities
Eau Claire - 715-832-6644
La Crosse - 608-782-0710

Hope Bargain Center
Mondovi - 715-598-4778

Women's Clothes Closet
La Crosse - 608-784-5745

Catholic Charities: Men's Clothes Closet
La Crosse - 608-782-0710

Cents and Sensibility
Independence - 715-985-2391 or 1-800-782-1063

YE Old School Shoppe
Buffalo City - 608-248-2691

COUNSELING

Buffalo County Outreach
Alma - 608-682-2424

Center for Effective Living Ltd.
La Crosse - 608-782-5775

Family Solutions
La Crosse - 608-687-7027

Franciscan Skemp Behavioral Health
La Crosse - 608-791-9730 or 1-800-362-5454

Gundersen Hospital Counseling Services
La Crosse - 608-791-3939 or 1-800-362-9567

Hiawatha Valley Mental Health
Winona - 507-454-4341
Wabasha - 651-565-2234
Toll Free - 1-800-657-6777

Luther Hospital
Eau Claire - 715-839-3070 or 715-839-3585

Triniteam
Eau Claire - 715-836-8106

DISABILITY SERVICES

Aging and Disability Resource Center of Buffalo
407 S. Second St., PO BOX 517, Alma, WI 54610
Phone: 608-685-6336

Division of Vocational Rehabilitation (DVR)
La Crosse - 608-785-9500

Independent Living Resources
La Crosse - 608-787-1111

ORC Industries, Inc.
La Crosse - 608-781-7727

Aptiv
Alma – 608-685-3350
La Crosse - 608-784-9450

Social Security Administration
Eau Claire - 1-800-815-2924
La Crosse - 1-800-772-1213

Wisconsin Council on Children & Families
(Helps families caring for a disabled family member)
Madison - 608-284-0580 or 1-888-400-8455

DISASTER SERVICES

American Red Cross
La Crosse - 608-784-2102
Eau Claire - 715-835-4020

Energy Assistance for Buffalo County (Health and Human Services)
608-685-4412

ECONOMIC SUPPORTS

Great Rivers 211 – provides free, confidential community information, referrals and crisis line services 24 hours a day. Dial 2-1-1 or (800) 362-8255

Food Share Program Western Region for Economic Assistance (WREA)

Call or go online to apply, renew, make changes, ask questions, and make appointments about:

- FoodShare

- BadgerCare Plus
- Medical Assistance
- Child Care Benefits

Online: <https://access.wisconsin.gov>

Phone: 1-888-627-0430

Fax proof/verifications: 1-855-293-1822

Call center hours:

Mon/Tues/Thur/Fri: 9:00-4:00

Wednesday 10:00-4:00

EDUCATION

Buffalo Pepin Literacy Alliance

<https://bpliteracyalliance.wordpress.com/>

715-672-8801

Coulee Region Literacy Council

<http://www.couleeregionliteracycouncil.com/>

608-789-4752

Chippewa Valley Technical College

Eau Claire - 715-833-6200 or 800-547-CVTC

Division of Vocational Rehabilitation (DVR)

La Crosse - 608-785-9496

Workforce Connections, Inc.

Independence – 608-790-2380

La Crosse - 800-742-JOBS

EMPLOYMENT SERVICE PROGRAMS

Workforce Connections, Inc.

Independence – 607-790-2380

La Crosse - 800-742-JOBS

Job Service

La Crosse - 608-789-5637

Eau Claire - 715-836-2901

Division of Vocational Rehabilitation (DVR)

La Crosse - 608-785-9496

HEALTH CARE

FREE assistance is available from Healthcare Navigators at Workforce Connections, Inc. Navigators provide unbiased assistance to individuals and families that need affordable health insurance coverage. We help you to look at your options and consider factors that are important to you in choosing coverage that works for you. Call 608-790-8136, or 1-800-742-5627. Also see information at www.workforceconnections.org – Click programs from the top menu, then click healthcare.

Chippewa Valley Free Clinic
Eau Claire - 715-839-8477

Gundersen Health System
La Crosse - 608-785-0530

Mayo Clinic Health System
La Crosse - 608-785-0940
Eau Claire - 715-838-3311
Alma (Clinic) - 608-685-3241

HSHS Sacred Heart Hospital
Eau Claire - 715-839-4121

St. Claire Health Mission
La Crosse - 608-791-9546

Castleberg Clinic
Durand - 715-672-5981

SEMCAC Family Planning Clinic
Winona - 507-452-4307 or 1800-657-5121

St. Claire Health Mission
La Crosse - 608-791-9546

FREE OR REDUCED HEALTHCARE

Chippewa Valley Free Clinic
Eau Claire - 715-839-8477
<http://www.cvfreeclinic.org>

Family Health Center of Marshfield, Inc.
Marshfield - 715-221-9515 or 1-800-942-5420

Family Health/La Clinica
Wautoma - 920-787-5514

LOW COST OR FREE DENTAL CLINICS

Chippewa Falls Dental Center
Chippewa Falls - 800-782-8581 Ext 92000

Marshfield Clinic Neillsville Dental Center
Neillsville - 715-743-1900

Chippewa Valley Technical College Dental Clinic
Eau Claire - 715-833-6370

HOUSING

Hope Gospel Mission (homeless men only)
Eau Claire - 715-552-5566

Housing Authority
Mondovi - 715-926-4943

National Center for Homeless Resource Center
1-800-308-2145

Tenant Resource Center
Madison - 608-257-0006

Western Dairyland Homeless Shelter
Independence - 715-985-2391 ext. 220

Salvation Army Homeless Shelters
Eau Claire - 715-834-1224
La Crosse - 608-782-6126

Catholic Charities - 1-888-212-4357 or 608-782-0710
Consumer Credit Counseling Services
La Crosse – 608-784-8030
helpnow@cccsonline.org

Hope Bargain Center
Mondovi - 715-598-4778

Sleep in Heavenly Peace
(Provides beds and supplies so children ages 3-17 are not without or sharing)
Larry Guthrie - 715 983 5602 - lguthrie@tcc.coop

LEGAL SERVICES

Lawyer Referral & Information Service
Madison- 1-800-362-9082

Buffalo County District Attorney
Alma - 608-685-4488

Legal Action of Wisconsin
La Crosse - 608-785-2809 or 1-800-873-0927

NUTRITIONAL PROGRAMS

WIC Program
Alma - 608-685-4412

Food Share Program
Western Region for Economic Assistance (WREA)
<https://access.wisconsin.gov>
1-888-627-0430

Salvation Army
Alma - 608-685-2617

TELEPHONE ASSISTANCE

Lifeline/Link-up Program
Lifeline: Provides discounts on basic monthly telephone service, up to \$10.00 per month.
Link-up: Assists with the initial installation fee or activation fee for telephone service.
**Contact your local telephone company or cell phone provider for additional eligibility information.
<http://lifelinesupport.org>

Safelink Wireless Cell Phone Program
Issues a free cell phone with free minutes each month to low income households. People who qualify either already participate in a government assistance program or meet the income guidelines for eligibility. 1-800-977-3768 www.safelinkwireless.com

Telecommunications Equipment Purchase and Assistance Plans
TEPP- assists individuals that are hard of hearing, deaf/severely hard of hearing, speech impaired, mobility/motion impaired, deaf with low vision or deaf and blind to obtain equipment for basic phone service
TAP- a program for those who are deaf or severely hard of hearing in a low-income household to pay the TEPP co-payment if you qualify. Voice 608-231-3305 - TTY 1-800-251-8345

TRANSPORTATION

Buffalo County Volunteer Transportation Program
Alma – 608-685-6336

WORK ‘n WHEELS
Independence - 715-985-2391 ext. 1217

Coulee Wheels – 608-784-8380

At one time or another everyone needs help or an answer to what seems like a simple question. The Resource Guide is designed to link peoples' questions or problems to the agency or organization best able to provide the needed assistance.

The listings in this brochure are by no means inclusive of all of the services in the Trempealeau and Buffalo Counties area.

We believe that consumers are in the best position to evaluate and choose resources appropriate to their needs.

Buffalo County Food Pantries

John's Lutheran, Alma - Sunday Suppers are no cost community meals held on the first Sunday of every month from 5-6:00 pm. 608-685-4534

Buffalo County Food Pantry 709 S 2nd St • Alma, WI 54610. (608) 685-4341 Third Thru of Month 1-3pm.

Mondovi Area Food Pantry 125 E Hudson St • Mondovi, WI 54755(715) 926-3115 Tuesday 10 AM - 12 PM. Wednesday 5 - 7 PM. Thursday 10 AM - 12 PM

Southern Buffalo Community Mobile Food Pantry Immaculate Conception Parish Life Center1 Wall St • Fountain City, WI 54629, (608) 687-3496. First Tuesday of the month 5 - 6 PM

Mondovi Sharing Table, Central Lutheran Church. 221 W Main Street • Mondovi, WI 54755 (715) 926-3257, Meals served: First Wednesday of the month 4:30 - 6 PM

St. John's UCC Food Pantry, 303 S Hill St. • Fountain City, WI 54629, (608) 687-3277, Wednesday 3 - 5 PM and Saturday 11 AM - 1 PM