

# Buffalo County Resource Guide



Produced by the W-2 Children's Services Network

The purpose of this directory is to provide a variety of community resource agencies to better serve the people of Trempealeau & Buffalo County.



**W-2 Agency**  
**36084 Walnut Street**  
**Independence, WI 54747**  
**Phone 608-790-2380**  
**Fax 608-785-9939**

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**Information regarding local Food Pantries is included on the last page of this guide.**

## **ABUSE**

911

Call immediately if you feel someone is in immediate, serious, or life-threatening danger

Child Abuse & Neglect  
Buffalo County – 608-685-4412

Elder Abuse & Neglect Buffalo County – 608- 685-4412

Bolton Refuge House Assistance  
Buffalo County Outreach - 608-685-2424  
24-hour hotline - 1-855-526-5866

New Horizons Shelter & Outreach Centers Crisis Line – 1-888-231-0066  
Physical location in La Crosse and Whitehall

## **ALCOHOL AND OTHER DRUG ABUSE SERVICES**

Buffalo County - Health and Human Services  
Alma - 608-685-4606

Franciscan Skemp Behavioral Health  
La Crosse - 608-791-9555

Gunderson Lutheran Hospital Counseling Services  
La Crosse - 608-782-7300

Hiawatha Valley Mental Health Services  
Winona - 507-454-4341  
Wabasha - 651-565-2234

L.E. Phillips Treatment Center  
Chippewa Falls - 715-723-3884

## **AGING**

Aging & Disability Resource Center of Western Wisconsin  
407 S. Second St. Alma  
866-578-2372

Alzheimer's Association 24/7 Helpline – 800-272-3900

Social Security Administration  
Social Security Administration Eau Claire - 1-800-772-1213  
Social Security Administration La Crosse - 1-800-770-2345

## **BUDGETING**

Catholic Charities Consumer Credit  
La Crosse - 608-782-0710

Familymeans Consumer Credit Counseling  
Eau Claire - 715-834-8500

University Extension  
Buffalo County - 608-685-6256

## **CHILD CARE**

Child Care Assistance  
Western Region for Economic Assistance (WREA)  
<https://access.wisconsin.gov>  
1-888-627-0430

YoungStar Child Care Search  
<https://dcf.wisconsin.gov/youngstar>

Child Care Resource & Referral Service  
Child Care intake appt - 1-888-627-0430

## **CLOTHING**

Arcadia Mission Thrift Store - 608-323-7116

Catholic Charities  
413 South 3rd Street, La Crosse – 608-782-0710  
<https://cclse.org/>

Hope Bargain Center  
Mondovi - 715-598-4778

Women's Clothes Closet (Our Savior's Lutheran Church)  
612 Division Street, La Crosse – 608-784-5745  
<http://www.oursaviorslutheranchurch.net/womens-clothes-closet/>

Cents and Sensibility  
Independence - 715-985-3301

YE Old School Shoppe  
Buffalo City - 608-248-2691

St. Vincent de Paul Thrift Store  
Durand – 715-672-8975

## **COUNSELING SERVICES & PROGRAMS**

Bolton Refuge House Assistance  
Buffalo County Outreach - 608-685-2424  
24-hour hotline - 1-855-526-5866

Family Solutions  
Onalaska - 608-448-2211

Hiawatha Valley Mental Health Services  
Winona - 507-454-4341  
Wabasha - 651-565-2234

Riverview Therapy – 608-397-8727

Coulee Youth Centers - 608-782-7152

Mayo Behavioral Health - 608-392-9555

Garrison Counseling – 608-796-1114

Gundersen Behavioral Health - 608-775-2287

Triniteam  
Eau Claire - 715-836-8106

## **DISABILITY SERVICES**

Aging and Disability Resource Center of Buffalo  
407 S. Second St. Alma, WI 54610  
866-578-2372

Division of Vocational Rehabilitation (DVR)  
La Crosse - 608-785-9500

Independent Living Resources  
La Crosse - 608-787-1111

ORC Industries, Inc.  
La Crosse - 608-781-7727

Aptiv  
Alma – 608-685-3350  
La Crosse - 608-784-9450

Social Security Administration  
Eau Claire - 1-800-815-2924  
La Crosse - 1-800-772-1213

Wisconsin Council on Children & Families  
(Helps families caring for a disabled family member)  
Madison - 608-284-0580 or 1-888-400-8455

### **DISASTER SERVICES**

American Red Cross  
La Crosse - 608-784-2102  
Eau Claire - 715-835-4020

Energy Assistance for Buffalo County (Health and Human Services)  
608-685-4412

### **ECONOMIC SUPPORTS**

Great Rivers 211 – provides free, confidential community information, referrals and crisis line services 24 hours a day. Dial 2-1-1 or (800) 362-8255

Food Share Program Western Region for Economic Assistance (WREA)

Call or go online to apply, renew, make changes, ask questions, and make appointments about:

- FoodShare
- BadgerCare Plus
- Medical Assistance
- Child Care Benefits

**Online:** <https://access.wisconsin.gov>

**Phone:** 1-888-627-0430

**Fax proof/verifications:** 1-855-293-1822

**Call center hours:**

Mon/Tues/Thur/Fri: 9:00-4:00

Wednesday 10:00-4:00

### **EDUCATION**

Buffalo Pepin Literacy Alliance  
<https://bpliteracyalliance.wordpress.com/>  
715-672-8801

Coulee Region Literacy Council

<http://www.couleeregionliteracycouncil.com/>  
608-789-4752

Chippewa Valley Technical College  
Eau Claire - 715-833-6200 or 800-547-CVTC

Division of Vocational Rehabilitation (DVR)  
La Crosse - 608-785-9500

Workforce Connections, Inc.  
Independence – 608-790-2380  
La Crosse - 800-742-JOBS

### **EMPLOYMENT SERVICE PROGRAMS**

Workforce Connections, Inc.  
Independence – 607-790-2380  
La Crosse - 800-742-JOBS

Job Service  
La Crosse - 608-789-5637  
Eau Claire -715-836-2901

Division of Vocational Rehabilitation (DVR)  
La Crosse - 608-785-9500

### **HEALTH CARE**

**FREE** assistance is available from Healthcare Navigators at Workforce Connections, Inc. Navigators provide unbiased assistance to individuals and families that need affordable health insurance coverage. We help you to look at your options and consider factors that are important to you in choosing coverage that works for you. Call 608-790-8136, or 1-800-742-5627. Also see information at [www.workforceconnections.org](http://www.workforceconnections.org) – Click programs from the top menu, then click healthcare.

Gundersen Health System  
La Crosse - 608-782-7300

Mayo Clinic Health System  
La Crosse - 608-785-0940  
Eau Claire - 715-838-3311  
Alma (Clinic) - 608-685-3241

HSHS Sacred Heart Hospital  
Eau Claire - 715-839-4121

Castleberg Clinic  
Durand - 715-672-5981

## **FREE OR REDUCED HEALTHCARE**

Chippewa Valley Free Clinic  
Eau Claire - 715-839-8477  
<http://www.cvfreeclinic.org>

Family Health Center of Marshfield, Inc.  
Marshfield - 715-221-7500 or 1-800-942-5420

Family Health/La Clinica  
Wautoma - 920-787-5514

Western Dairyland EOC, Inc.  
Women's Health Center  
Black River Falls - 715-284-8329 or 1-877-284-8329  
<http://www.westerndairyland.org>

## **LOW COST OR FREE DENTAL CLINICS**

Chippewa Center for Dental Excellence  
Chippewa Falls – 715-723-7175

Chippewa Valley Technical College Dental Clinic  
Eau Claire - 715-833-6271

## **HOUSING**

Workforce Connections  
608-790-2380

Hope Gospel Mission  
Eau Claire - 715-552-5566

Housing Authority  
Mondovi - 715-926-4943

National Center for Homeless Resource Center  
1-800-308-2145

Tenant Resource Center  
Madison - 608-257-0006

Western Dairyland Homeless Shelter  
Independence - 715-985-2391 ext. 1220



Beacon House  
Eau Claire - 715-834-4357

Salvation Army Homeless Shelters  
Eau Claire - 715-834-1224  
La Crosse - 608-782-6126

Catholic Charities – 608-782-0710  
Bolton Refuge House – 715-926-6080

Tenant Based Rental Assistance 715-726-7933

Section 8: Allegiant Property Management – 608-784-1381

Rural Housing Inc – 608-238-3448

Sleep in Heavenly Peace  
(Provides beds and supplies so children ages 3-17 are not without or sharing)  
Larry Guthrie - 715 983 5602 - lguthrie@tcc.coop

### **LEGAL SERVICES**

Lawyer Referral & Information Service  
Madison- 1-800-362-9082

Buffalo County District Attorney  
Alma - 608-685-4488

Legal Action of Wisconsin  
La Crosse - 1-800-873-0927

### **NUTRITIONAL PROGRAMS**

WIC Program  
Alma – 715-495-1556

Food Share Program  
Western Region for Economic Assistance (WREA)  
<https://access.wisconsin.gov>  
1-888-627-0430

### **TELEPHONE ASSISTANCE**

Lifeline/Link-up Program  
Lifeline: Provides discounts on basic monthly telephone service, up to \$10.00 per month.  
Link-up: Assists with the initial installation fee or activation fee for telephone service.  
\*\*Contact your local telephone company or cell phone provider for additional eligibility information.  
<http://lifelinesupport.org>

### Safelink Wireless Cell Phone Program

Issues a free cell phone with free minutes each month to low income households. People who qualify either already participate in a government assistance program or meet the income guidelines for eligibility. 1-800-977-3768 [www.safelinkwireless.com](http://www.safelinkwireless.com)

### Telecommunications Equipment Purchase and Assistance Plans

TEPP- assists individuals that are hard of hearing, deaf/severely hard of hearing, speech impaired, mobility/motion impaired, deaf with low vision or deaf and blind to obtain equipment for basic phone service

TAP- a program for those who are deaf or severely hard of hearing in a low-income household to pay the TEPP co-payment if you qualify. Voice 608-231-3305 - TTY 1-800-251-8345

## **TRANSPORTATION**

### Buffalo County Volunteer Transportation Program

Alma – 608-685-6336

### WORK ‘n WHEELS

Independence - 715-985-3239

Coulee Wheels through Consumer Credit Counseling Services– 800-350-2227

At one time or another everyone needs help or an answer to what seems like a simple question. The Resource Guide is designed to link peoples’ questions or problems to the agency or organization best able to provide the needed assistance.

The listings in this brochure are by no means inclusive of all the services in the Trempealeau and Buffalo Counties area.

We believe that consumers are in the best position to evaluate and choose resources appropriate to their needs.

## **Buffalo County Food Pantries & Community Meals**

Sunday Supper at John’s Lutheran Church, 709 S. 2<sup>nd</sup> St. Alma - Sunday Suppers are no cost community meals held on the first Sunday of every month from 5-6:00 pm. 608-685-4306

Community Café at Immanuel Lutheran Church 205 Pine St Pepin – Last Wednesday of the month from 5-6:30pm. No meals in November and December. 715-442-3213

Community Meal at Central Lutheran Church 221 W Main Street Mondovi. First Wednesday of each month from 4:30-6pm.

Durand Area Mobile Food Pantry at St. Mary’s Assumption Catholic Church 911 W Prospect

Ave Durand Second Thursday of the month from 4:30pm -6pm. Will not turn down anymore, no residency verification required.

Durand Area Food Pantry at 114 East Main Street Durand Open Wednesday 9am-12pm and Thursday 1-4pm. Need to be in Durand School District

Buffalo County Food Pantry 709 S 2nd St • Alma, WI 54610. 608-685-4341 Third Thru of Month 1-3pm.

Mondovi Area Food Pantry 125 E Hudson St • Mondovi, WI 54755 715-926-3115 Tuesday 10 AM - 12 PM. Wednesday 5 - 7 PM. Thursday 10 AM - 12 PM

Southern Buffalo Community Mobile Food Pantry Immaculate Conception Parish Life Center1 Wall St • Fountain City, WI 54629, 608- 687-3496. First Tuesday of the month 5 - 6 PM

Immaculate Conception Catholic Church Food Shelf 2 N Hill St. Fountain City WI 54629 608-687-8530 Every Thursday from 4:00 -5:00pm

Mondovi Sharing Table, Central Lutheran Church. 221 W Main Street • Mondovi, WI 54755 (715) 926-3257, Meals served: First Wednesday of the month 4:30 - 6 PM

St. John's UCC Food Pantry, 303 S Hill St. • Fountain City, WI 54629, (608) 687-3277, Wednesday 3 - 5 PM and Saturday 11 AM - 1 PM

Pepin/Stockholm Food Pantry Immanuel Lutheran Church 205 Pine Street Pepin WI 54759 Open Thursday 10-11am and Thursday 5-6pm.

Pepin Food Pantry/Senior Site at Eastside Apartments 701 Dunn St Pepin WI Open Wednesdays 1-2pm.

City of Independence Food Pantry at City Hall 23688 Adams St Independence WI Open Monday – Thursday 8am – 12:30pm and 1:30pm – 5:00pm and the same for Friday but closes at 3:30pm. Can be unitized by anyone, one time per week.

Feed My People community mobile food pantries: People can self-select items; usually have 10-15 different products including seasonal fresh produce (grapes, cabbage, peppers, tomatoes, squash, etc.), canned foods, non-perishable dry goods, and some non-food items (TB, Kleenex, etc). People are encouraged to bring their own boxes and bags, but some will be available. Feed My People contact: Michelle Pride or Tami Syverson, field services specialists; 715-835-9415, <http://www.fmpfoodbank.org/>